



# **CORPORATE BUSINESS PLAN**

## **Fourth Quarter Reporting**

**2021-22**

**Aspiration: Our culture and heritage is recognised and celebrated. We are creative and resilient. We can all reach our full potential.**

OUR STRATEGY		PROGRAMS & SERVICES	STATUS	COMMENTS (4th Qtr.)	RESPONSIBLE
<b>1.1 Enhanced lifestyle through spaces, places, programs and services that foster connection and inclusion</b>					
1.1.1	Facilitate and deliver school holiday, afterschool programs and youth vibrancy initiatives (e.g. Sunset Yoga, Sundays by the Sea, Films on the Foreshore)	Youth Services	On Schedule	Sunset Yoga delivered by Geraldton Yoga Club, now relocated to the QEII upper hall for the cooler winter months. The program continues its ongoing success, attracting up to 80 regular participants. Geraldton Yoga Club also held their annual open day with QEII upper hall at capacity for the event. A comprehensive winter school holiday program has been developed with the program now live throughout all CGG Social Media and City website. As part of the Tomorrow Starts Today funding, a NAIDOC team building camp is in planning to take place during the first week of the July school holidays.	Fiona Norling
1.1.2	Provide library services, community facilities and engagement programs to meet the lifelong learning and leisure needs of the community.	Libraries	Meeting Requirement-Ongoing	# Visitors = 42,409 # New members for quarter = 410 # Items loaned = 23,043 (physical), 9,444 (e-resources) Both the Geraldton Regional Library and the Mullewa Public Library continue to be activated and well-utilised community spaces for people of all ages and from many different walks of life.	Trudi Cornish
1.1.3	Support Progress Associations and community groups to maximise use of halls.	Community Development	In Progress	Ongoing contact with Progress Associations to provide support regarding repairs or maintenance as well as technical advice. Management Agreement yet to be finalised due to challenges in arranging a meeting to be attended by all groups.	Fiona Norling
1.1.4	Refresh CBD Walk Trails brochure with addition of Rocks Laneway and install new walk trail interpretation through Rock's/Post Office Lane	Heritage Services	Completed	Research and graphic design of both the refreshed booklet and 5 new signs was completed in April. New sign frames were constructed, including the refurbishment and recycling of 2 existing signs. The booklet was printed and copies made available via the GVC, Library and Museum, plus online. The new signs were installed 29 June.	Trudi Cornish
<b>1.2 We are a community accountable for our actions</b>					
1.2.1	Ensure effective animal management within the community	Ranger Services	Meeting Requirement-Ongoing	Out of the 422 dogs reported wandering, 277 dogs (66%) were caught. Additionally, 84 dogs were rehomed.	Rajiv Kapur
1.2.2	Provide Ranger Services to support the community by administering the City's legal obligations	Ranger Services	Meeting Requirement-Ongoing	946 CSDB Ranger Services Requests actioned during this quarter.	Rajiv Kapur
<b>1.3 Pride in place and a sense of belonging is commonplace</b>					
1.3.1	Deliver initiatives in collaboration with the local community to increase pride in place and a sense of belonging in Mullewa	Community Development Mullewa	In Progress	Seed Bombing workshops facilitated by DADAA took place at The Shed and attracted 15 local participants, with planning underway for further workshops. Three additional community projects are currently being developed by DADAA with support from the City designed to engage the local community. Local artists commenced work on the new entry mural. Mal Schultz, son of original artist, travelled to Mullewa to collect a piece of the original mural and plaque. Mullewa Youth Centre has re-opened three days a week, with attendance of young people averaging 20 per day. Golf WA will be hosting a Come and Try Day at Spalding Park Golf Club which will form part of the July school holidays - one will be specifically for Mullewa youth. The Mullewa ANZAC Day service was attended by 60 people. Alzheimer's WA facilitated an Ageing in Mullewa meeting. New Mullewa District Office Manager commenced employment with the City.	Fiona Norling

OUR STRATEGY		PROGRAMS & SERVICES	STATUS	COMMENTS (4th Qtr.)	RESPONSIBLE
<b>1.3 Pride in place and a sense of belonging is commonplace cont.</b>					
1.3.2	Implement and review the City's Heritage Strategy to record, recognise and preserve our social, environmental and built heritage.	Heritage Services	Meeting Requirement-Ongoing	# Heritage enquiries = 61 # Hours community research = 29 # new items catalogued into collection = 602 The City's Heritage Strategy (2017-2022) provides a broad range of action areas which cover 4 areas of service delivery - Knowing, Protecting, Supporting and Communicating our local heritage.	Trudi Cornish
1.3.3	Coordinate preservation activities for the 7 non-active historical cemeteries and burial grounds within Greater Geraldton	Heritage Services	Meeting Requirement-Ongoing	Inspection of the Old Walkaway Cemetery and Greenough Pioneer Cemetery carried out during this quarter. Assistance with location of burials at Apex Park continues.	Trudi Cornish
<b>1.4 Community safety, health and well-being is paramount</b>					
1.4.1	Deliver a range of youth diversionary programs (e.g. Late Night Basketball, Safespace, Mullewa Youth Centre)	Youth Services	On Schedule	Deadly Cricket program running for 8 weeks providing a diversionary activity at locations where young people are gathering – linking participants to community cricket opportunities. Indigenous Surfing program was hosted in partnership with Surfing WA, A Glassy Day Surf Coaching, PCYC, GSAC, and City of Greater Geraldton. The 3 week program focused on increasing participation and connecting young people to culture and had incredible results in only a short period of time, demonstrated by young people increasing their engagement in school and forming relationships with positive role models. Planning is in progress to continue this program in term 3. As part of the Tomorrow Starts Today funding, the team are developing a NAIDOC team building camp in Perth.	Fiona Norling
1.4.2	Programs and services that improve community wellbeing are developed and promoted	Community Development	On Schedule	Dance Days Disco, a series of community dance events for those with disability is now in progress at QEII and well attended. A series of mental health online presentations, Mind Matters, delivered in collaboration with Geraldton Yoga Club and a number of local stakeholders. Internal planning and liaison with WAPHA took place in regard to delivery of programs aligned to WAPHA Alliance Against Depression framework targeting suicide prevention with grant funding provided.	Fiona Norling
1.4.3	Adhere to CASA requirements in screening passengers and baggage	Geraldton Airport	Meeting Requirement-Ongoing	No Incidents and regular engagement with the screening team has ongoing positive results.	Desmond Hill
1.4.4	Undertake mandatory pool inspections in accordance with legislation	Building Surveying	Meeting Requirement-Ongoing	113 Pools were inspected; 94% of the target 120 quarterly inspections were completed.	Rajiv Kapur
1.4.5	Implement the Corella Management Program	Ranger Services	Meeting Requirement-Ongoing	Management of Corellas since December 2021 has resulted in 1986 having been culled.	Rajiv Kapur
1.4.6	Investigate Development Compliance issues	Development Compliance	Meeting Requirement-Ongoing	Development Compliance continues to investigate compliance issues with the assistance of City's Solicitors, where necessary.	Rajiv Kapur
1.4.7	Facilitate the delivery of Health Education & Promotion Programs	Environmental Health	Meeting Requirement-Ongoing	An ongoing program conducted by the EHO to deliver 5 star awards and continued liaison with food industry. Partnership with Bundiyarra Environmental Health worker program assisting with Clean ups across the City.	Hayley Williamson
1.4.8	Undertake mandatory public health surveillance program	Environmental Health	Meeting Requirement-Ongoing	An ongoing program conducted by the EHOs with 102 Health Surveillance Inspections conducted and 50 new complaints investigated this quarter.	Hayley Williamson

OUR STRATEGY		PROGRAMS & SERVICES	STATUS	COMMENTS (4th Qtr.)	RESPONSIBLE
<b>1.5 The opportunity for all to reach their potential exists</b>					
1.5.1	Review the City's role and strategic direction in youth services in collaboration with external stakeholders.	Youth Services	In Progress	With additional funding for the City's Vibrancy program from Rio Tinto, the Youth Vibrancy Officer position will be expanded and continue for a further 3 years. Following the purchase of the former gym, Club Rocky's, planning and engagement with external stakeholders has commenced for its repurposing as a dedicated youth hub and program space. This is likely to be a multi-staged process with minor refurbishments to see the site operational as the priority.	Fiona Norling
1.5.2	Provide outreach services to frail and housebound community members, with assistance from volunteers.	Libraries	Meeting Requirement-Ongoing	# Housebound patrons on delivery runs = 134 # items delivered = 848 The Outreach Service provides an invaluable support to the frail and housebound members of our community by providing them access to reading and audio resources.	Trudi Cornish
1.5.3	Facilitate and deliver a range of programs and activities and presentations that promote healthy ageing.	Queen Elizabeth Centre II	Meeting Requirement-Ongoing	The City has engaged with Advocare, who recently established an office in Geraldton, to discuss ways in which we can collaborate in developing and enhancing services which promote healthy ageing. A seniors expo is being planned which will focus on local services. A new program at QEII, Pickleball, is being developed and has attracted positive feedback from seniors. All QEII programs are now operating following the easing of COVID restrictions. Attendance is increasing as users become more confident following the easing of restrictions and in the ongoing monitoring of the centre's safe operation of programs. The seniors' monthly newsletter format has been modified to increase input from centre users.	Fiona Norling
<b>1.6 Community capacity, innovation and leadership is encouraged</b>					
1.6.1	Facilitate and support the development and delivery of projects and programs that build community capacity. (i.e. Mitchell Street Community Garden)	Community Development	In Progress	Following the Mitchell Street Community Centre lease agreement with Geraldton Sporting Aboriginal Corporation (GSAC), progress is being made regarding the reactivation of the community garden. GSAC are also engaging local Indigenous youth in the ongoing upkeep of the centre. A recently qualified hairdresser, who is a young Indigenous woman, will be operating a micro enterprise from within the centre. GSAC has made inquiries about installation of three flagpoles at the centre, with City staff assisting them with their enquiry.	Fiona Norling
1.6.2	Deliver programs focused on encouraging youth leadership and innovation (e.g. Leadership camps, environmental group GYRO)	Youth Services	In Progress	GYRO program supported from Lester Ave premises. Youth disability program hosted at Lester Ave, including development of young leaders with disability. Five camps delivered through Tomorrow Starts Today program. Placements supported to develop youth leadership through participation on Leeuwin Adventure Tall Ship.	Fiona Norling
1.6.3	Support local community groups and organisations to successfully plan and deliver events	Events	Meeting Requirement-Ongoing	QPT hosted Midwest Chamber of Commerce and Industry Aboriginal Business Forum. External large events supported by the City included Mullewa Muster & Rodeo, Kidtopia, Funtavia Food Truck Night and WA Day Festival. Shore Leave Festival was successfully delivered with the support of the City. The first visit by HMAS Stalwart incorporated a Welcome to Country, Smoking Ceremony and traditional dance by the Wilunyu Dance Group. ANZAC Day commemoration was very well attended and delivered successfully in collaboration with the local RSL.	Fiona Norling
1.6.4	Deliver the City Community Grants program	Treasury & Finance	Meeting Requirement-Ongoing	2022/23 Festival and Event Funding Program - \$25,000 was awarded to Mullewa Community Resource Centre's Mullewa Outback Bloom Wildflower Festival for a three year period. 2022/23 Service Agreement Program - \$15,000 was awarded to the Greenough Museum & Gardens Community Association for a three year period.	Renee Doughty
<b>1.7 Reconciliation between Indigenous and non-Indigenous communities is supported</b>					
1.7.1	Work with the community to facilitate the delivery of the Reconciliation Action Plan	Community Development	In Progress	A first draft of the City's Innovate RAP has been prepared prior to further consultation. The draft directly reflects and responds to extensive community engagement with Traditional Owners, Elders, Aboriginal key stakeholders and the wider community. Planning is ongoing to consider the optimal approach to forming an external reference group, including an option for bi-annual meetings.	Fiona Norling

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<b>1.7 Reconciliation between Indigenous and non-indigenous communities is supported cont.</b>					
1.7.2	Support NAIDOC WEEK and Reconciliation Week	Community Development	In Progress	Supported and assisted NAIDOC and National Reconciliation Week activities of Aboriginal Art Centre Hub Western Australia, Central Regional TAFE, Water Corporation's NAIDOC week celebrations. Delivered the "Emu in the Sky Stargazing" event during National Reconciliation Week in collaboration with external organisations, which was a successful sold out event. Officers are working with local stakeholders and internal teams to promote events and activities for other significant occasions.	Fiona Norling
<b>1.8 Active living and recreation is encouraged</b>					
1.8.1	Deliver initiatives identified in the City's Disability Access & Inclusion Plan (DAIP) in collaboration with service providers including the Passport to Employment Program and celebrating International Day for People with Disability.	Community Development	In Progress	Meetings with stakeholders have taken place regarding the development of this year's Passport To Employment(P2E) program in terms 3 and 4 as well as International Day Of People With Disability Event. Focus on re-engaging with local Disability Employment service providers following a period of rapid staff movements in both organisations.	Fiona Norling
1.8.2	Facilitate and deliver key youth events (e.g. Revolve Skate Series, Frothin' Fools Surf Festival, Battle of the Bands)	Youth Services	In Progress	Skate Today mentoring program at Wonthella Skate Park has successfully continued to curb anti-social behaviour in the area and has been expanded to add another day at GRAMS Reserve Skate Park. Revolve Skate Series still on track to be delivered on the 17th September. Developing this year's Battle of the Bands annual event due to commence next month.	Fiona Norling
1.8.4	Manage the bookings for City sports grounds, venues and facilities, and foster large scale community sporting events	Events	Meeting Requirement-Ongoing	The GMC continues to be a popular venue of choice among external stakeholders. A wide array of workshops, training and information sessions in addition to birthdays, engagements and weddings were held at the venue. Department of Education and WA Country Health Service Midwest delivered Gatekeeper Training for Suicide Prevention at GMC, as well as various Indigenous Groups holding board meetings. The QEII Seniors and Community Centre is receiving increased bookings as COVID restrictions continue to ease.	Fiona Norling
1.8.5	Celebrate National Senior's week in collaboration with relevant seniors groups.	Queen Elizabeth Centre II	Completed	Consultation soon to be underway with QEII Seniors Action Group and other Centre Volunteers to develop National Seniors Week Celebrations 2022 event. Advocare have expressed interest to the City in working with The Seniors Action Group and other volunteers on events for Seniors Week.	Fiona Norling
<b>1.9 A strong sports culture exists through well-planned facilities</b>					
1.9.1	Develop and implement Ground Management Committee (GMC) Operational Policy	Sport & Leisure	In Progress	The GMC Policy is in the draft stage. Planned for completion in the new year.	Mark Adams
1.9.2	Deliver annual sporting tower lighting compliance audit	Sport & Leisure	Completed	Works were completed at Alexander Park identifying and replacing faulty/damaged lights and wiring.	Mark Adams
1.9.3	Deliver Aquatic services that include provision of swimming and water safety lessons, recreational, competitive and social swimming, hydrotherapy and aquatic aerobic classes	Sport & Leisure	Meeting Requirement-Ongoing	Term 2 swimming lessons conducted from April – June with 354 enrolments and classes at 81% capacity. Group Fitness Autumn/Winter Timetable increased the weekly classes to 16, with above average attendance to most classes. Most weekends had birthday parties booked and equipment hired with the BIFF proving most popular. A Pool Lifeguard Course was run at the Aquarena by Royal Life Saving WA with 6 people attending. In June a State Masters Water Polo Tournament and Short Course Swimming Classic were held at the Aquarena which attracted competitors from across the state. Both events were very successful with excellent attendance.	Mark Adams



OUR STRATEGY		PROGRAMS & SERVICES	STATUS	COMMENTS (4th Qtr.)	RESPONSIBLE
<b>1.10 A place where people have access to, engage in and celebrate arts, culture, education and heritage</b>					
1.10.1	Present a creative, dynamic and diverse program that enriches, entertains and engages our community	Queens Park Theatre	Meeting Requirement-Ongoing	Patronage still re-building at QPT post-Covid. Venue hire included The World of Musicals, Bloom Music Concert, 2 Pizza Wine & Film nights, the BANFF film festival and a sold out performance from Amy Shark. Community use of the venue included Geraldton University (GUC) Graduation and the MWCCI Aboriginal Business Summit, both receiving very positive feedback; the Australian Dance Extravaganza for local & Perth students. QPT also presented 3 productions as part of our dynamic and diverse program. Kangaroo Stew - very pleased to be able to present a local story to our community and to see that this is now going on tour around WA. We also presented The Small Halls Festival in Walkaway and the Morning Melodies for June.	Fiona Norling
1.10.2	Develop masterplan options to upgrade the Queens Park Theatre forecourt and gardens	Queens Park Theatre	Delayed	Additional historical information sourced for consultant, currently waiting for the consultant to provide the draft reverse brief for the masterplan.	Fiona Norling
1.10.4	Implement the City's Public Art Strategy and coordinate public art opportunities and activities.	Geraldton Regional Art Gallery	Meeting Requirement-Ongoing	A new mural was installed in Federation Park, Wonthella and promotion of the Critter Trail on Chapman Road via the creation of a new video saw increased use during the school holidays and via school groups. Damaged light boxes in Post Office Lane were replaced.	Trudi Cornish
1.10.5	Coordinate the Geraldton Regional Art Advisory Committee.	Geraldton Regional Art Gallery	Meeting Requirement-Ongoing	Geraldton Regional Art Advisory Committee Meetings have been held quarterly and on a regular basis, as per the Terms of Reference.	Trudi Cornish
1.10.6	Coordinate and deliver the annual Big Sky Readers and Writers Festival	Libraries	Completed	Completed in Quarter 2.	Trudi Cornish
1.10.7	Deliver the biennial Mid West Art Prize.	Geraldton Regional Art Gallery	Completed	Completed in Quarter 2.	Trudi Cornish
1.10.8	Complete the audit of Public Art collection with view to prioritise repairs.	Geraldton Regional Art Gallery	Completed	Public Art Asset Spreadsheet completed in Quarter 4, following completion of initial assessment of all 120 public artworks across City of Greater Geraldton, including Mullewa. Prioritisation of repairs established.	Trudi Cornish
1.10.9	Deliver an exhibition program of local, national and international art	Geraldton Regional Art Gallery	Meeting Requirement-Ongoing	# Exhibitions = 5 # Attendances at Gallery Exhibitions = 1,625 GRAG is an A-Class venue delivering high quality, responsive and targeted arts programs which grow and enhance City and regional cultural assets, enrich people's lives, provide economic opportunity and encourage wellbeing and active participation in the arts.	Trudi Cornish
1.10.10	Deliver the renewal program of heritage signs as prioritised by 'Heritage Signage Audit'	Heritage Services	Meeting Requirement-Ongoing	2 heritage signs replaced, 5 new ones created. All work undertaken in-house.	Trudi Cornish

**Aspiration: A healthy thriving and resilient economy that provides opportunities for all whilst protecting the environment and enhancing our social and cultural fabric.**

OUR STRATEGY		PROGRAMS & SERVICES	STATUS	COMMENTS (4th Qtr.)	RESPONSIBLE
<b>2.1 Local business is empowered and supported</b>					
2.1.1	Greater Geraldton Buy Local Gift Card Program	Economic Development/Communications	On Schedule	In this quarter, 279 gift cards have been sold to the value of \$18,735. 388 cards have been redeemed to a value of \$21,692.	Paul Radalj
2.1.2	Local Legends social media campaign	Communications	In Progress	Local Legends continues to gain popularity and traction in the community. This quarter, we saw an increase of Local Legends with everything from athletes on the national stage, local business people achieving excellence to locals performing good deeds as well as paying it forward for critical workers. The 13 Local Legends for this quarter had a collective reach of 67,929.	Paul Radalj
2.1.4	Australian Tourism Export Council (AETC) Program	Economic Development	Delayed	Australia's border was shut to International travel till March 2022, so we only had interaction with ATEC in terms of getting situation updates for other countries, online training/webinars and guidelines regarding how to build tourism resilience in a global epidemic environment. No formal information sharing sessions delivered.	Paul Radalj
2.1.7	Implement Annual Corporate Contract Procurement Plan	Corporate Compliance & Safety	Completed	Annual corporate contract procurement plan guiding 2022 contracts successfully implemented.	Brodie Pearce
2.1.8	Execute the CGG Procurement compliance expenditure audit program	Corporate Compliance & Safety	Meeting Requirement-Ongoing	The procurement services team undertake monthly reviews of corporate contracts and standing orders to ensure expenditure is as per the contract and CP4.9 Procurement of Goods & Services. Branches are also required to verify all transactions are approved and within endorsed budgets. Purchasing officers monitor and flag transactions where process or expenditure needs clarification.	Brodie Pearce
<b>2.2 Efficient and accessible intrastate and interstate connectivity</b>					
2.2.1	Review, update and commence implementation of Geraldton Airport Master Plan	Geraldton Airport	Delayed	Collating of data and other information has been ongoing.	Desmond Hill
2.2.2	Pursue partnerships that encourage emerging aviation technologies.	Geraldton Airport	In Progress	Liaison with industry stakeholders has been strong.	Desmond Hill
<b>2.3 The voice of the community is heard at regional, state and national forums</b>					
2.3.1	Represent the community's interests to State and Federal Ministers and the private sector	Council	Completed	The Mayor, Councillors and CEO take every opportunity to advocate for the region. Mayor meetings are reported monthly to Council. CEO meetings reported as part of his annual performance KPI's. Regular opportunities include RCA, RCAWA, NCZ WALGA meetings, standing monthly invitation to local State members, visits to Geraldton from Ministers and developers.	Ross McKim
2.3.2	Representation on various community and industry working groups	Economic Development	On Schedule	The City were represented at the following meetings/forums during the quarter: Australia's Coral Coast Tourism Organisation, Tourism Geraldton Midwest, Wildflower Country Inc., Regional Development Australia Midwest Gascoyne, Mid West Chamber of Commerce and Industry, Mid West Development Commission, Shore Leave Festival Working Group, Project Haber, Square Kilometre Array, JTSI (Department of Jobs, Tourism, Science and Innovation), Tourism Western Australia.	Paul Radalj

OUR STRATEGY		PROGRAMS & SERVICES	STATUS	COMMENTS (4th Qtr.)	RESPONSIBLE
<b>2.3 The voice of the community is heard at regional, state and national forums cont.</b>					
2.3.3	Facilitate the collaboration of key stakeholders through Progress Midwest	Economic Development	On Schedule	As was the intention from the outset, Progress Midwest has now been handed back to a working group made up of key industry stakeholders. The Mayor continues to be the City's representative at meetings. The ED team will continue to provide Progress Midwest website access support until such time the organisation can replicate and manage the site.	Paul Radalj
<b>2.4 A desirable place to live, work, play, study, invest and visit</b>					
2.4.1	Promote Greater Geraldton through the implementation of Greater Geraldton Destination Marketing Plan	Economic Development/Communications	In Progress	This quarter saw the relaunch of the "Greater Escape" tourism marketing campaign that entices travellers from Perth and the South-West to travel north for their next holiday. The campaign included a collaboration with digital agency Perth Is OK! as well as JCDecaux to promote Greater Geraldton as a top holiday destination in the state. The campaign with Perth is OK! resulted in 21,656 web page views across three blog posts, 532,430 social media impressions as well as 14,097 social media engagements (click throughs, comments, likes and shares). This is the most successful social media marketing campaign the City has undertaken to date and it was rounded out with a traditional marketing focus such as bus back and billboard advertising in the Perth CBD and outer suburbs.	Paul Radalj
2.4.2	Chapman Road Activation Pilot Project	Infrastructure Services	On Schedule	Project remains in progress for completion of the trial which ends in September 2022.	Chris Lee
2.4.3	Rocks Laneway Activation Project	Economic Development	On Schedule	The Geraldton Project was contracted by the City (resigned in October 2021) for the activation of Rocks Laneway and Chapman Road Project. A Geraldton based organisation was commissioned to develop a new activation plan for the City centre, with a special focus on Rocks Laneway, to enable easier access for the community to the facility for events.	Paul Radalj
2.4.4	Collaborate with the Tourism WA Familiarisation Program	Economic Development	In Progress	Due to the ongoing issues with COVID no Tourism WA led familiarisation programs were undertaken. Input was provided into the Australia's Coral Coast Management Plan, preparation of 2 blogs for the Wildflower Country website, drafting of an international relations report to identify potential future tourism target markets, facilitating an inaugural tour to Geraldton for 23 Japanese visitors and participating in marketing the Shore Leave Festival on WeChat ( Chinese Social Media Platform). Assisted Tourism WA and Australia's Coral Coast in developing a self-drive campervan tour program developed to cater for the current trend in travel style.	Paul Radalj
2.4.5	Provide local artists with a shopfront to promote and market their creative works	Geraldton Regional Art Gallery	Meeting Requirement-Ongoing	Sales value = \$11,716.16 The GRAG Gift Shop provides a valuable space for creatives to market locally designed and produced works for sale. Sales have increased following the relocation of the Geraldton Visitor Centre	Trudi Cornish
2.4.6	Coordinate Post Office Lane Gallery exhibitions	Geraldton Regional Art Gallery	Meeting Requirement-Ongoing	# Exhibitions = 2 (River, Ocean and Sky by Aboriginal artist, Nicole Dickerson and Geraldton's Marine Life by Paige Kirby) # weeks that exhibitions are on display = 14 weeks The Post Office Lane Light box Gallery is made up of 8 light box cabinets, in which artists of the Midwest are given the opportunity to display their work in the public realm. This opportunity is open to artists of all ages and experience levels, as well as community groups or curators of group exhibitions.	Trudi Cornish
2.4.7	Provide tourism information in a timely, accurate and friendly manner to both visitors and locals alike	Geraldton Visitor Centre	Meeting Requirement-Ongoing	# Enquiries (face-to-face) = 7,361 # Enquiries (phone/email) = 2,071 Information for both visitors and locals alike is provided in a friendly and welcoming manner, being available both online and through a selection of printed materials. The Geraldton Visitor Centre was open 40 hours per week during this quarter. Total of 560 open hours for the quarter.	Trudi Cornish



OUR STRATEGY		PROGRAMS & SERVICES	STATUS	COMMENTS (4th Qtr.)	RESPONSIBLE
<b>2.4 A desirable place to live, work, play, study, invest and visit cont.</b>					
2.4.8	Ensure that visitor information is readily available, up-to-date and accurate through the provision of display opportunities for print material and online via the Visit Geraldton webpage/touch screen portals	Geraldton Visitor Centre/Communications	Meeting Requirement-Ongoing	Updates for the Mullewa Tourist Map were gathered in consultation with the Mullewa District Office and the Mullewa Visitor Centre. In addition, new Wildflower themed shirts were designed for use by City staff through the Wildflower season. These will be made available early in the new financial year. The Visit Geraldton website was updated to include links to the new CBD Heritage Trail Booklet and the new trail along Rocks Laneway.	Trudi Cornish
2.4.9	Coordinate the Marine Terrace Mall banner programme	Libraries	Meeting Requirement-Ongoing	Banners on display during the quarter were: ANZAC Day; GVC - Tourism Banners; Shop Local Campaign; Centrecare/Volunteer Week and Reconciliation Week.	Trudi Cornish
2.4.10	Continue to offer online bookings services for local accommodation providers and tour operators	Geraldton Visitor Centre	Meeting Requirement-Ongoing	Bookeasy Bookings value for quarter = \$43,233.20 The Bookeasy platform promoted Geraldton to hundreds of booking centres across Australian and New Zealand, returning a small commission to the City.	Trudi Cornish
<b>2.5 Our competitive advantages are built upon and our business success is celebrated</b>					
2.5.1	Develop and monitor the Investment Attraction Portal Project	Economic Development	Meeting Requirement-Ongoing	With the transfer of the Progress Midwest management to a new committee in 2022, a review of the Progress Midwest website will be undertaken by the new Progress Midwest management committee to coordinate website information to potential investors between Progress Midwest and the CGG.	Paul Radalj
2.5.2	Implement the CGG actions in the Geraldton Jobs and Growth Plan 2021-23	Economic Development	On Schedule	<p>Actions completed in this quarter:</p> <ul style="list-style-type: none"> <li>Investigate Migration Attraction/Visa programs</li> <li>Tourism WA conference - Tow Town silver award</li> <li>Discussions to expand the inter-regional aviation network</li> <li>Promote the hub and spoke tourism model and cooperate with neighbouring Shires to promote tourism via the development of podcasts for the Wildflower Way</li> <li>Identify tourism data gaps and commission Geraldton Tourism Information portal development</li> <li>Continue working with National Trust to establish Tourism Information bay at Greenough Village</li> <li>Develop EOI for eScooter project</li> </ul>	Paul Radalj
<b>2.6 A diverse and globally recognised regional capital</b>					
2.6.1	Implement the City's Events Strategy, including planning and delivery of the City's calendar of events	Events	On Schedule	Mullewa Muster & Rodeo delivered successfully. Shore Leave Festival supported by the City. The first visit by HMAS <i>Stalwart</i> received very positive feedback. ANZAC day commemoration was very well attended and delivered successfully in collaboration with the local RSL.	Fiona Norling

**Aspiration: Our natural environment has a voice at the table in all our decisions. We are a leader in environmental sustainability.**

OUR STRATEGY		PROGRAMS & SERVICES	STATUS	COMMENTS (4th Qtr.)	RESPONSIBLE
<b>3.1 A City that is planned, managed and maintained to provide for environmental and community wellbeing</b>					
3.1.1	Deliver the annual Roads and Footpaths Renewal Programs	Project Delivery	In Progress	All road renewals and all LRCIP funded footpaths scheduled for completion in the FY 21/22 were completed within the year. 4 City funded footpaths have been carried over to FY 22/23 as priority was given to completing the LRCIP grant funded footpaths.	Chris Edwards
3.1.2	Deliver the Railway Street Safe Active Project	Project Delivery	On Schedule	The Railway Safe Active Street has been completed in Q4 of FY 21/22 as planned.	Chris Edwards
3.1.3	Deliver the Geraldton Regional Art Gallery Park Upgrade Project	Strategic Asset & Infrastructure Management	Delayed	Works on the Geraldton Regional Art Gallery Park Upgrade Project are ongoing and will be completed in August 2022.	Chris Edwards
3.1.4	Develop and implement masterplan of CBD foreshore dune landscaping and beach access points	City Precinct	Delayed	This project links in with capital program project of replenishing the foreshore dune landscape. Liaising with the City's Environment and Sustainability Team to scope this project.	Mark Adams
3.1.5	Develop and implement a 10 year renewal plan for bus stop locations and infrastructure in collaboration with Public Transport Authority	Strategic Asset & Infrastructure Management	In Progress	Draft 10 year plan completed on time. Further discussion is required with the PTA to reconcile the City's draft plan with their updated strategy.	Kerry Smith
3.1.6	Process planning applications within statutory timeframe	Town Planning	Meeting Requirement-Ongoing	78 applications determined; 49 (63%) assessed within the required timeframe.	Rajiv Kapur
3.1.7	Respond to subdivision referrals within statutory timeframe	Town Planning	Meeting Requirement-Ongoing	8 WAPC subdivision referrals processed; recommendations for 7 referrals (87.5%) were processed and returned to WAPC within the required timeframe.	Rajiv Kapur
3.1.8	Process certified applications within statutory timeframe	Building Surveying	Meeting Requirement-Ongoing	98 applications determined; 64 (65%) determined within the required timeframe.	Rajiv Kapur
3.1.9	Process uncertified applications with statutory timeframe	Building Surveying	Meeting Requirement-Ongoing	201 applications determined; 188 (94%) determined within the required timeframe.	Rajiv Kapur
<b>3.2 Regional leader in adapting to climate change</b>					
3.2.1	Develop and implement the City's Climate Adaptation Plan	Engineering Services	On Schedule	A Towards Net Zero Working Group has been established to implement the plan's climate change adaptation pathway for the City to achieve net zero carbon emission by 2030. A microgrid at Geraldton Airport and landfill diversion projects are proposed for the FY2022/2023 budget.	Michael Dufour
3.2.2	Design and delivery of coastal node masterplans	Coastal and Natural Environment	In Progress	A coastal node hierarchy has been developed in line with the State Coastal Planning Policy guidelines. A final draft of the updated coastal strategy and foreshore management plan is currently being developed. This will be presented to Council in early FY2022/23 for adoption subject to a public comment period.	Michael Dufour
3.2.3	Conduct an energy audit of City aquatic facilities and develop 3 year implementation plan of recommendations	Sport and Leisure	Delayed	The energy audit has been included as a scope item in the City's Asset Management Plan project in 2022/23.	Mark Adams
<b>3.3 A well-maintained, SMART, sustainable, liveable City valued by the community</b>					
3.3.1	Complete reconstruction of approximately 60 kilometres of un-sealed road.	Maintenance Operations	Completed	All reconstruction programme complete by 30 May 2022.	Kerry Smith
3.3.2	Continue renewal of stormwater assets.	Maintenance Operations	Completed	Renewal programme completed on time and budget by 30 June.	Kerry Smith

OUR STRATEGY		PROGRAMS & SERVICES	STATUS	COMMENTS (4th Qtr.)	RESPONSIBLE
<b>3.3 A well-maintained, SMART, sustainable, liveable City valued by the community cont.</b>					
3.3.3	Complete playground audits and associated renewal programmes	Maintenance Operations	Meeting Requirement-Ongoing	3rd party audit was delayed due to resources not being available. This audit is now scheduled for September 2022. All internal audits completed on time. Some renewals were delayed due to resourcing constraints and will be completed in 2022 calendar year.	Kerry Smith
3.3.4	Continue upgrades and renewal to irrigation systems and parks including furniture and landscaping.	Maintenance Operations	Meeting Requirement-Ongoing	Renewal and upgrades substantially complete however major park upgrades deferred due to lack of available resources including qualified playground installers and materials. All renewals planned to be undertaken through in-house resourcing were completed.	Kerry Smith
3.3.5	Maintain approximately 830 kilometres of sealed road network.	Maintenance Operations	Meeting Requirement-Ongoing	Maintenance programme completed on time and on budget with no issues. Sealed road network continued to perform well across the year.	Kerry Smith
3.3.6	Maintain approximately 1,220 kilometres of un-sealed road network.	Maintenance Operations	Meeting Requirement-Ongoing	Another record harvest year completed with no reported issues from the unsealed road network.	Kerry Smith
3.3.7	Maintain approximately 200 kilometres of stormwater infrastructure including 172 drainage sumps.	Maintenance Operations	Meeting Requirement-Ongoing	Stormwater network well maintained and functioned clean and clear over the year with no major issue. Minor system blockages identified and repaired quickly in accordance with expected service levels.	Kerry Smith
3.3.8	Maintain approximately 200 parks and open space reserves including 54 playgrounds.	Maintenance Operations	Meeting Requirement-Ongoing	Maintenance programme on schedule throughout the year. In-house audits of play equipment completed on schedule without exception.	Kerry Smith
3.3.9	Maintain approximately 300 trees under power lines.	Maintenance Operations	Delayed	Power line pruning programme was under pressure throughout the year substantially due to our contractor being delayed through cyclone Seroja in 2021 and the ongoing works that flowed from that event. Also skilled arborists were difficult to find to fill vacant positions for the contractor which reduced their capacity to increase output. Work programme in Q4 concentrated on high and medium priority pruning works.	Kerry Smith
3.3.10	Update the existing Conservation Management Plans (CMP) for Heritage Buildings and create CMPs for the Mullewa Town Hall	Land & Property Services	Delayed	RFQ for Conservation Management Plans for the City's Heritage Buildings is deferred until 22-23.	Laura Macleod
<b>3.4 A desirable and sustainable built and natural environment responsive to community aspirations</b>					
3.4.1	Ongoing provision of specialised team to service the City Precinct and high profile localities	City Precinct	Meeting Requirement-Ongoing	City Precinct team continuing to service and maintain the City precinct foreshore and high profile areas. These services include mowing lawns, path sweeping, tree removal, high pressure cleaning and maintenance of the showers and drink fountains. Ongoing maintenance has occurred at the HMAS <i>Sydney</i> II Memorial including tree pruning. Replacements conducted have included 4 bench seats 2 drink fountains, numerous rubbish bins around the foreshore areas. There has been ongoing maintenance including extensive tree pruning and painting around the waterpark, cafes and GMC. The team supported high profile events such as Shore Leave and the HMAS <i>Stalwart</i> III visit by ensuring the Foreshore area was maintained to a high standard and presented well to the community.	Mark Adams
3.4.2	Delivery of 25,000 to 30,000 native plants for City and Community projects	Engineering Services	Completed	Approximately 22,000 plants were produced for City and community projects. The Community Nursery expansion project for FY2021/22 is complete with an expanded 35L plant stock area developed and stocked. A new seed storage fridge has been installed. The Community Nursery is working with the Department of Communities to provide plants for components of the Spalding Urban Renewal Program	Michael Dufour

OUR STRATEGY		PROGRAMS & SERVICES	STATUS	COMMENTS (4th Qtr.)	RESPONSIBLE
<b>3.4 A desirable and sustainable built and natural environment responsive to community aspirations cont.</b>					
3.4.3	Implementation of transport engineering strategies	Engineering Services	Completed	Council adopted a heavy haulage cost recovery model Council Policy. City officers are working with a proponent for major upgrades to several industrial road intersections to support development of the surrounding land. Two Blackspot grant applications were prepared to address road safety issues in line with the City's Integrated Transport Strategy. Project designs either developed in-house or external have progressed through the Project Delivery Framework sign off process.	Michael Dufour
3.4.3	Delivery of the Annual Capital Works Program	Project Delivery	On Schedule	All Capital Works Projects were completed in FY 21/22 as planned with the exception of 4 projects that will be carried over to FY 22/23	Chris Edwards
<b>3.5 An integrated emergency and land management approach</b>					
3.5.1	Completion of bushfire mitigation projects	Emergency Management	Completed	Mitigation Activity Funding (MAF) Works have been completed for 20 high-risk bushland parcels included in the 2021 MAF grant funding round. City officers have submitted an application for a further 19 high-risk bushland parcels for the 2022 MAF grant funding round.	Michael Dufour
3.5.2	Annual firebreak notice and inspections	Emergency Management	Completed	Firebreak notice and inspections completed. Work orders and Infringements notices completed. Remedial works on non-compliant properties completed. Fire break information for the FY2022/23 rates notice has been completed.	Michael Dufour
3.5.3	Continue to assist in the Cyclone Seroja Recovery Program	Office of CEO	Completed	The City's Community Development team and disaster management teams continue to provide support to the State's recovery efforts through attendance at community meetings and the provision of information to impacted local residents. The repair of city infrastructure is basically completed. The Mullewa airport repairs are continuing and have been delayed through long lead times for delivery of a new shed and toilet.	Ross McKim
<b>3.6 The natural environment is valued, protected and celebrated</b>					
3.6.2	Develop & prepare Residential Waste & Sanitation Collection & Disposal Contract - RFT	Waste Management	In Progress	Collection contract was advertised in this quarter, and closed on the 16th May. The Midwest Regional Collection Contract group are undertaking the evaluation of the submissions.	Hayley Williamson
3.6.3	Construction of a best practice Regional Resource Recovery Facility (RRRF - Transfer Station)	Waste Management	Delayed	The City's projects team have appointed a consultant to undertake the design process for the RRRF.	Hayley Williamson
3.6.6	Development of Bluff Point coastal adaptation pathway	Coastal and Natural Environment	Delayed	Based on Department of Transport feedback, a Coastal Management Planning Assistance Program (CMPAP) grant application has been submitted to undertake this work during FY2022/2023	Michael Dufour
<b>3.7 Moving towards a circular economy</b>					
3.7.1	Implementation of the 2nd phase of Food Organics Garden Organics(FOGO) - additional 2500 bin collections	Waste Management	Not Commenced	At Council meeting on the 31 May 2022 it was decided not to expand the FOGO program and continue the 500 household trial for a further 12 month period.	Hayley Williamson
3.7.2	Completion of FOGO Composting Facility Extension	Waste Management	Completed	The FOGO pad construction was completed in March 2022 but awaiting final approval for the works approval amendment.	Hayley Williamson
3.7.3	Develop & Implement Community Engagement & Education Program	Waste Management	In Progress	The Waste team has undertaken a bin tagging program on 15th May for all participants in the FOGO trial. The bin tagging provides instant feedback to the household on its FOGO performance.	Hayley Williamson
3.7.4	Implement the new CGG Community Recycling Program & The Bowerbird	Waste Management	In Progress	For this last quarter, there were 1,418 customers at the facility resulting in 4,572 items diverted from landfill and \$13,382 taken in sales. These figures are very similar to previous quarters. It is often the case that once the novelty of a new business wears off, customer numbers and sales don't do as well, but in the Bowerbird's case this has not happened, demonstrating that the facility is seen by the community as a value for money shopping experience while at the same time providing them with the opportunity to play their part in reducing landfill.	Hayley Williamson
3.7.7	Develop and Implement Meru Master Plan	Waste Management	In Progress	After much deliberation the City has received the draft Meru Master Plan.	Hayley Williamson

OUR STRATEGY		PROGRAMS & SERVICES	STATUS	COMMENTS (4th Qtr.)	RESPONSIBLE
<b>3.7 Moving towards a circular economy cont.</b>					
3.7.8	Develop and construct Meru Recycling Shed & Weighbridge Office	Waste Management	Delayed	The City's projects team have appointed a consultant to undertake the design process for the Processing Shed and Weighbridge office.	Hayley Williamson
3.7.9	Meru Fibre Optic & Power Upgrade Project	Waste Management	Delayed	The City's projects team have appointed a consultant to undertaking the design process for the fibre and power upgrade.	Hayley Williamson



**Aspiration: A strong local democracy with an engaged community, effective partnerships, visionary leadership and well informed decision-making.**

	OUR STRATEGY	PROGRAMS & SERVICES	STATUS	COMMENTS (4th Qtr.)	RESPONSIBLE
<b>4.1 Meaningful customer experiences created for the people we serve</b>					
4.1.1A	Review Customer Experience Strategy	Customer Experience	Completed	Customer Experience Strategy 2021-2025 reviewed and endorsed by EMT.	Natalie Hope
4.1.1B	Implement reviewed Customer Experience Strategy	Customer Experience	In Progress	Actions are being implemented as per the Strategy.	Natalie Hope
4.1.2	Ensure Customer Charter objectives are achieved	Customer Experience	Meeting Requirement-Ongoing	Customer Charter Objectives are achieved and reported monthly.	Natalie Hope
<b>4.2 Decision making is ethical, informed and inclusive</b>					
4.2.1	Conduct review of the Long Term Financial Plan which provides a long-term view of the City's funding needs to enable the Strategic Community Plan to be achieved	Treasury & Finance	Completed	The review of the LTFP was completed with the 2022-2032 (revised) LTFP being adopted by Council at its OCM, 28 June 2022. The revised LTFP takes into account the current economic climate and seeks to maintain the City's financial sustainability going forward.	Renee Doughty
<b>4.3 Accountable leadership supported by a skilled and professional workforce</b>					
4.3.1	Undertake revaluation of assets - Infrastructure	Treasury & Finance	In Progress	The Infrastructure Revaluation has commenced with the new values to be finalised and brought onto the books for 30 June 2023.	Renee Doughty
4.3.3	Prepare and adopt the Annual Budget prior to 30 June	Treasury & Finance	Completed	2022-23 Annual Budget adopted by Council at its OCM, 28 June 2022	Renee Doughty
4.3.4	Prepare the Annual Financial Report and facilitate the Office of the Auditor General Audit	Treasury & Finance	In Progress	The 2021-22 Annual Financial Report preparation has commenced. Onsite audit is scheduled for 10-14 October 2022.	Renee Doughty
4.3.5	Develop and Implement the Strategic Internal Audit Plan	Treasury & Finance	On Schedule	As per the Strategic Internal Audit Plan for 2022 the Information Technology - Cyber Risks and Controls audit was carried out by AMD in March 2022, this audit is still in progress.	Renee Doughty
4.3.8	Manage the reporting and acquittals for grants received by the City	Treasury & Finance	Meeting Requirement-Ongoing	Grant reporting and acquittals are completed in line with timeframes set by each funding body.	Renee Doughty
4.3.11	Implement the Strategies in the 2021 - 2024 EEO Management Plan	Human Resources	Meeting Requirement-Ongoing	Strategies within the 2021 - 2024 EEO Management Plan are being implemented.	Natalie Hope
4.3.13	Finalise the 2021 - 2024 City Wellness Plan	Human Resources	Completed	City Wellness Plan Endorsed by EMT.	Natalie Hope
4.3.14	Implement the Strategies in the 2021 - 2024 City Wellness Plan	Human Resources	Meeting Requirement-Ongoing	Strategies within the City Wellness Plan 2021- 2025 are being delivered on schedule.	Natalie Hope
<b>4.4 Healthy financial sustainability that provides capacity to respond to changes in economic conditions and community priorities</b>					
4.4.1	Monitor and report on key financial ratios	Treasury & Finance	Not Commenced	Financial ratios are included in the annual financial report, they will be calculated once 30 June 2022 results are known.	Renee Doughty
4.4.2	Levy and collection of rates in an efficient manner, providing excellent customer service	Treasury & Finance	Meeting Requirement-Ongoing	Current rates collected as at 30 June 2022 were 96.60%. Rates arrears to 30 June 2022 collected 54.68%.	Renee Doughty
4.4.3	Complete Level 2 Building Assessments for 120 buildings	Land & Property Services	Delayed	Procurement process completed. Contract awarded. Site visits will commence mid August 2022.	Laura Macleod
4.4.5	Undertake CGG land asset disposal program	Land & Property Services	In Progress	105 McAleer Drive has sold. Eight properties remain on the market for sale.	Laura Macleod
4.4.6	Undertake annual New Capex & Renewal Program	Land & Property Services	Delayed	Lack of contractor resources has resulted in some projects being held over until next financial year.	Laura Macleod

OUR STRATEGY		PROGRAMS & SERVICES	STATUS	COMMENTS (4th Qtr.)	RESPONSIBLE
<b>4.4 Healthy financial sustainability that provides capacity to respond to changes in economic conditions and community priorities cont.</b>					
4.4.7	Annual completion of Compliance Audit Return to DLGSC	Corporate Compliance & Safety	Completed	Compliance Audit Return questionnaire completed and submitted to the Department of Local Government, Sport and Cultural Industries by the due date 31 March 2022.	Brodie Pearce
4.4.8	Completion of annual Insurance renewal	Corporate Compliance & Safety	Completed	Insurance renewal questionnaires completed and submitted to LGIS by 30 March 2022. Insurance renewal reports confirmed by 30 June 2022, with insurance established for 2022/ 23	Brodie Pearce
4.4.9	Procurement contractor/supplier quality assurance program (Purchase Order's, currency of insurance, safety documentation and KPI's)	Corporate Compliance & Safety	Meeting Requirement-Ongoing	The procurement services team undertake monthly reviews of all corporate contracts and standing orders to ensure expenditure is as per the contract and CP4.9 Procurement of Goods & Services. Central City Supplier List is managed by the procurement team, who ensures insurance is current, and contract information is up to date. Safety specific information is managed jointly between the contract owners with the support of the safety team. On commencement, all City suppliers are required to provide safety documentation suitable to the contracted services. The Safety team conducts frequent spot checks or full audits of contractor safety systems	Brodie Pearce
<b>4.5 A culture of safety, innovation and embracing change</b>					
4.5.1	New Business System - procurement and implementation of replacement Enterprise Resource Planning system	Treasury & Finance	In Progress	RFT Awarded to TechnologyOne at March Council meeting. SaaS and Consulting Services contracts signed. Project Team has recruited a Business Analyst and Change Manager, supported by external consultants. Phase 1 scope approved by EMT. Subject Matter Expert (SME) onboarding and project kick-off sessions held.	Nita Jane
4.5.2	Implementation of Safety Management Plan & Systems across operations	Corporate Compliance & Safety	Meeting Requirement-Ongoing	In Q4 Safety Management Plan & Systems were updated to align with recently updated Work Health & Safety legislation. The safety training program was updated and implemented to ensure all workers are aware of the Work Health & Safety Legislation's impact on Safety Management Plan & Systems. Monthly reports on safety management are presented to EMT to ensure safety matters are reported and managed in a timely manner.	Brodie Pearce
<b>4.6 A community that is genuinely engaged and informed in a timely and appropriate manner</b>					
4.6.2	Implement the Community Engagement Framework	Community Engagement	Meeting Requirement-Ongoing	Ongoing activities include the FOGO Trial; GRAG Park Upgrade; Railway Street Safe Active Street; CHRMAP Operational Coastal Policy; Aquarena Outdoor Pool Upgrade; Hillview Seacrest Reserve Upgrade; Nangetty Walkaway Bridge Replacement; Glenfield Beach Drive Shared Path Project; Chapman Road Shared Path Project; Brand Highway Shared Path Project; Million Trees Campaign; Point Moore; Drummond Boat Ramp; Maitland Park Schools Precinct Investigations and the Spalding Urban Renewal Project.	Chris Edwards
4.6.3	Publish timely and accurate information on the City website in accordance with the public access provisions of the Local Government Act 1995 section 5.96A	Corporate Compliance & Safety	Completed	The City has published all information to the website as required by the Local Government Act 1995 section 5.96A. The City monitors and ensures ongoing currency of this information.	Brodie Pearce
4.6.4	Conduct Annual Community Perceptions Survey	Strategic Planning	Delayed	Deferred as awaiting outcomes of Local Government Reforms relating to community satisfaction survey and communication charter.	Paul Radalj
<b>4.7 Council understands its roles and responsibilities and leads by example</b>					
4.7.1	Ordinary Elections of Council - Conduct effective and transparent local government elections in conjunction with the WA Electoral Commission.	Governance	Completed	No election activities required during 4th quarter.	Brodie Pearce
4.7.2	Role of the Council - Determine the local government's policies and administer the City's local laws.	Governance	Meeting Requirement-Ongoing	The City has successfully published the Council Plans, Policies and Local Laws. These are accessible from the City's website in the Your Council tab.	Brodie Pearce

OUR STRATEGY		PROGRAMS & SERVICES	STATUS	COMMENTS (4th Qtr.)	RESPONSIBLE
<b>4.7 Council understands its roles and responsibilities and leads by example cont.</b>					
4.7.3	Training for Council members -Inform and assist Council members to participate in and complete Mandatory Councillor training and additional training opportunities as requested.	Governance	Meeting Requirement-Ongoing	Provision of training materials (Councillor information pack) and City specific policies and local laws have been provided to councillors. Elected Member Essentials training opportunities provided to Councillors with ongoing assistance provided to support attendance and completion of training.	Brodie Pearce
<b>4.8 Deliver secured technology that supports sustainability, the environment, service delivery and the community</b>					
4.8.2	CCTV Asset Renewals Replacement of in-ground infrastructure (10 pits) & cameras (30)	Information Communications Technology	Completed	Project completed in June 2022. Other areas of the CCTV system now being investigated for improvements (Carpark #6 and those utilising Solar and Wireless). Development of a CCTV Strategy has begun with stakeholder input.	Dennis Duff
4.8.3	Five year review of City's Recordkeeping Plan 2021-2026	Information Communications Technology	Completed	A RKP review was undertaken and determined no amendments to the plan were required. The report was approved by the CEO and sent to SRO for approval June 2022. SRO will review and report following its next meeting, 5 August 2022.	Dennis Duff
4.8.5	Establish Cyber Security Framework	Information Communications Technology	In Progress	An Information Security Management System council policy was developed and tabled at EMT meeting 29 June 2022. An Information Security Strategy is about 80% completed. A proof of concept for a system and process for log collection and analysis with 24x7x365 monitoring was completed.	Dennis Duff
<b>4.9 Collaboration and strategic alliances with Local Government partners delivers results for common aspirations</b>					
4.9.1	Oversee the management of the Midwest Libraries Consortium which includes seven partner Shires.	Library Services	Meeting Requirement-Ongoing	## of new Consortium Members for quarter (all libraries combined, except CGG) = 148 Enquiries = 9.45 hours assistance provided # Items loaned = 10,882 (physical), 2,736 (e-resources) Midwest Libraries Consortium Training Day was held 13 June 2022. Statistic gathering for State Library WA reporting was conducted. The Midwest Libraries Consortium consists of the City of Greater Geraldton and Shires of Northampton, Chapman Valley, Carnarvon, Dandaragan, Mingenew, Coorow and Cue.	Trudi Cornish
4.9.2	Wildflower Country Inc. Participation	Economic Development	Meeting Requirement-Ongoing	A City official held the position of Deputy Chair of the Wildflower Country Inc group. The group has contracted a Trails Development Master Plan for the region determined by the nine participating Shires. This plan is nearing completion and will be released in 2022. The group also completed the development of the Regional Wildflower Map that features all iconic tourism attractions, destination amenities and indications of where to spot what wildflowers during the season.	Paul Radalj
4.9.3	WALGA participation	Office of CEO	Completed	The Deputy Mayor and CEO are in regular attendance at the WALGA Northern Country Zone meetings held out at Mingenew. The City also responds promptly to requests for information from WALGA as part of their advocacy efforts for the sector.	Ross McKim
4.9.4	Regional Capitals of Western Australia participation	Council	Completed	The Mayor and CEO are in regular attendance at the RCA and RCAWA meetings held on line and in person. These groups have been advocating strongly for Regional Capitals throughout the Federal Election.	Ross McKim