



CORPORATE BUSINESS PLAN

2023 - 2024

Second Quarter Report

Aspiration: Our culture and heritage is recognised and celebrated. We are creative and resilient.

We can all reach our full potential.

OUR STRATEGY		PROGRAMS & SERVICES	STATUS	Definition	COMMENTS (2nd Qtr.)	RESPONSIBLE
1.1 Enhanced lifestyle through spaces, places, programs and services that foster connection and inclusion						
1.1.1	Facilitate and deliver school holiday, afterschool programs and youth vibrancy initiatives (e.g. Sunset Yoga, Sundays by the Sea, Films on the Foreshore).	Youth Development	On Track	On target or as expected - in line with projected timeframes	School holiday programming and sunset yoga delivered in Q2. Both continue to attract high participant numbers. Sunset Yoga moved outdoors to Stow Gardens in October. Game on! Inclusive Participation Sports Program delivered in Geraldton.	Peter Treharne
1.1.2	Provide library services, community facilities and engagement programs to meet the lifelong learning and leisure needs of the community.	Libraries	On Track	On target or as expected - in line with projected timeframes	# Visitors = 41,693 # Members = 21,590 # Items loaned = 19,546 (physical) 16,704 (e-resources) Local artist Helen Ansell was engaged to provide a small mural concept for the Chapman Rd Library Entrance. School holiday activities conducted, Library staffed a busy stall at "Christmas on the Terrace". Library renewal works experienced delays and are now back on track - new RFID gates to be installed in January and air-conditioning renewal project due for completion mid Feb 2024.	Trudi Cornish
1.1.3	Support Progress Associations and community groups to maximize use of halls.	Community Development	On Track	On target or as expected - in line with projected timeframes	Committees supported = 6 Queries actioned/resolved = 17 Continued engagement with Progress Associations to collect feedback and finalise the Management Agreement for Community Halls. Negotiation underway with recreation centre user groups for the installation of fans in the Walkaway Rec Centre. Continued to manage the bookings for Walkaway Memorial Hall and Walkaway Recreational Centre, while also exploring opportunities for local community involvement in hall management roles.	Peter Treharne
1.1.5	Deliver building refurbishments to establish a new youth hub at the Wonthella site and implement associated programs.	Youth Development	Needs attention	Some issues are present that could jeopardise achievement of the due date - or for ongoing actions, such as a service, may jeopardise providing the full level of service.	Growing regions EOI successful. Grant applications seeking external funding submitted to Lotterywest and Growing Regions Program December 2023. Work by contractor on finalisation of scope of works required to open the building to the public continued.	Peter Treharne
1.2 We are a community accountable for our actions						
1.2.1	Ensure effective animal management within the community.	Ranger Services	On Track	On target or as expected - in line with projected timeframes	64 dogs rehomed 94 dogs reunited with their owner.	Andy Gaze
1.2.2	Provide Ranger Services to support the community by administering the City's legal obligations.	Ranger Services	On Track	On target or as expected - in line with projected timeframes	827 customer complaints handled	Andy Gaze
1.3 Pride in place and a sense of belonging is commonplace						
1.3.1	Deliver collaborative community initiatives to increase engagement, pride in place and a sense of belonging in Mullewa.	Community Development Mullewa / Youth Development	On Track	On target or as expected - in line with projected timeframes	Mullewa Library/Big Sky Festival Author Talks (over 20 participants), Mullewa Recreation Centre 'Lets Skate' program (over 20 participants), Bimba Basketball (over 30 participants), Halloween (90 participants) and End-of-Year 'Blue Light' Discos (30 participants), Two Mullewa Seniors excursions to Geraldton (around 10 participants each) and Mullewa Seniors Luncheon (over 30 participants)	Darren Simmons
1.3.2	Implement and review the City's Heritage Strategy to record, recognise and preserve our social, environmental and built heritage.	Heritage Services	On Track	On target or as expected - in line with projected timeframes	# Heritage enquiries = 66 # hours community research = 44.5 A report for Council was prepared in response to a request from Geraldton Voluntary Tour Guides (GVTG) seeking approval for them to install a statue of Edith Cowan. The Local History Disaster Preparedness Plan was updated and expanded to also include the CGG Art Collection. Work continued on review of the Aboriginal History Booklet and Yamaji Drive Trail.	Trudi Cornish
1.3.3	Coordinate preservation activities for the seven non-active historical cemeteries and burial grounds within Greater Geraldton.	Heritage Services	On Track	On target or as expected - in line with projected timeframes	Review of Mullewa Burial Register undertaken to include additional research provided by community members.	Trudi Cornish

1.4 Community safety, health and well-being is paramount

1.4.1	Deliver a range of youth diversionary programs (e.g. Late Night Basketball, Safespace and Mullewa Youth Centre).	Youth Development	On Track	On target or as expected - in line with projected timeframes	Skate Today successfully delivered skate program at the Wonthella Skate Park. Mullewa Youth Centre programming continued. Back to Country camp conducted in December 2023.	Peter Treharne
1.4.3	Adhere to Department of Home Affairs requirements in screening passengers and baggage.	Geraldton Airport	On Track	On target or as expected - in line with projected timeframes	Current forecast 1404 outbound flights to be screened per year, with around 5,000 passengers screened per month. Screening services are now being applied to new Airlines - NEXUS for north and south routes.	Andrew Freers
1.4.4	Undertake mandatory pool inspections in accordance with legislation.	Building Surveying	On Track	On target or as expected - in line with projected timeframes	A total of 225 pool inspections were carried out in the quarter	Phil Melling
1.4.5	Continue the Corella Management Program.	Ranger Services	On Track	On target or as expected - in line with projected timeframes	Daily Corella patrols undertaken by Rangers. A contractor was engaged for 8 days this quarter where required.	Andy Gaze
1.4.6	Investigate Development Compliance issues.	Development Compliance	On Track	On target or as expected - in line with projected timeframes	100% of issues were investigated within 10 working days of receipt.	Phil Melling
1.4.7	Facilitate the delivery of Health Education and Promotion Programs.	Environmental Health	Needs attention	Some issues are present that could jeopardise achievement of the due date - or for ongoing actions, such as a service, may jeopardise providing the full level of service.	One program delivered - Healthy Homes designed to assist indigenous communities in home.	Andy Gaze
1.4.8	Undertake mandatory public health surveillance program.	Environmental Health	Needs attention	Some issues are present that could jeopardise achievement of the due date - or for ongoing actions, such as a service, may jeopardise providing the full level of service.	Food Inspections – 29 Public Building Inspections – 3 Hair and Skin Penetration – 4 Swimming Pool – 2 Caravan Park and lodging House – 1 Offensive trade - 0 Septic Applications - 13 Planning DCUs – 20 Event Applications – 36	Andy Gaze
1.4.11	Develop airport traffic management plan to improve traffic flows and safety.	Geraldton Airport	On hold	Work is unable to commence due to a dependency - eg awaiting grant funding or completion of another project.	Awaiting outcomes from Airport Master Plan update.	Andrew Freers
1.4.13	Active Bystander Training delivered as part of key services induction training for all new City staff.	Community Development	On Track	On target or as expected - in line with projected timeframes	# total number of participants in this quarter- 34 Active Bystander training sessions continue to be delivered quarterly, now embedded as part of the City's Key Services Induction program for new staff. The 16 Days in WA (elimination of violence against women) campaign was supported by illuminating the Queens Park Theatre (QPT) in orange.	Peter Treharne

1.5 The opportunity for all to reach their potential exists

1.5.1	Review the City's role and strategic direction in youth services in collaboration with external stakeholders.	Youth Development	On Track	On target or as expected - in line with projected timeframes	Community and stakeholder engagement completed for the next Community Safety and Crime Prevention Plan. Youth engagement completed as part of development of a City Youth Strategy, with 81 responses to a community survey. Both documents are currently in draft stage.	Peter Treharne
1.5.2	Provide outreach library services to frail and housebound community members, with assistance from volunteers.	Libraries	On Track	On target or as expected - in line with projected timeframes	# Housebound patrons serviced on delivery runs = 102 # items delivered = 713 The Outreach Service continued to provide invaluable support to the frail and housebound members of the community by providing them access to reading and audio resources.	Trudi Cornish
1.5.3	Facilitate and deliver a range of programs, activities and presentations that promote healthy ageing.	Community Development (QEII)	On Track	On target or as expected - in line with projected timeframes	# programs: 40 programs # participants: 1403 registered members # attendees - QEII activities during the quarter: 8040 # attendees - QEII External bookings during the quarter: 3025 #enquiries: 1644 In addition to 40 regular activities, Seniors Week was delivered in November 2023 with an extensive and popular program. The QEII Seniors Newsletter continued to be a vital source of information for seniors, with over 500 copies distributed monthly.	Peter Treharne

1.6 Community capacity, innovation and leadership is encouraged						
1.6.1	Facilitate and support the development and delivery of projects and programs that build community capacity.	Community Development	On Track	On target or as expected - in line with projected timeframes	QEII Centre continued to support various community groups and organisations, assisting in the delivery of events, workshops and wellness activities at the QEII Seniors and Community Centre. The Men's Table project, initially supported by WAPHA funding and the City, now has 15 regular members in Geraldton. Since its establishment in WA, this organisation has grown to create 15 tables across WA, now expanding to Meekatharra.	Peter Treharne
1.6.3	Support local community groups and organisations to successfully plan and deliver events.	Events & Venues	On Track	On target or as expected - in line with projected timeframes	14 community events supported for approval (including Sunshine Festival, Festival of Lights, GRAMS Family Fun Day and Carols by Candlelight).	Peter Treharne
1.6.4	Deliver the City Community Grants Program.	Treasury & Finance	On Track	On target or as expected - in line with projected timeframes	Round 1 of the Community Grants Project Support program resulted in the award of \$4,800 to 4 different applicants supporting projects valued at \$77,525. Funds provided through the Mayors Discretionary fund to date are \$37,235 to 15 different recipients. Round 30 of the Community Grants Program will open in January 2024.	Nita Jane
1.7 Reconciliation between Indigenous and non-indigenous communities is supported.						
1.7.1	Develop and commence implementation of the Reconciliation Action Plan.	Community Development	On Track	On target or as expected - in line with projected timeframes	The third draft of the Reconciliation Action Plan (RAP) was submitted to Reconciliation Australia (RA) in December 2023 and is awaiting response. Iwarra Wilungga – Aboriginal Cultural Festival is in planning for the 2024 event, which will showcase local and statewide Aboriginal talent, workshops, dance groups and more. An internally delivered Aboriginal Protocols Induction was reintroduced as part of the City's Key Service induction program for all new City staff.	Peter Treharne
1.7.2	Support NAIDOC Week and National Reconciliation Week.	Community Development	On Track	On target or as expected - in line with projected timeframes	Whilst no specific action this quarter, the City continues to develop and deliver events which acknowledge National Reconciliation Week and NAIDOC Week. The City also continued to support external stakeholders in their events, including GRAMS.	Peter Treharne
1.8 Active living and recreation is encouraged.						
1.8.1	Deliver initiatives identified in the City's Disability Access and Inclusion Plan (DAIP) in collaboration with service providers, including the Passport to Employment Program and International Day for People with Disability.	Community Development	On Track	On target or as expected - in line with projected timeframes	Delivery of inclusive programs continued - "Dance Days Disco" night, "All Ability Social Club" and annual Passport 2 Employment (P2E) program. International Day of People with Disabilities celebration "All Ability Event" was successfully delivered in November 2023 with 300 people attending. Development of the new Access and Inclusion Plan (AIP) 2024-2029 continued, with a first draft currently in review.	Peter Treharne
1.8.2	Facilitate and deliver key youth events (e.g. Revolve Skate Series, Frothin' Fools Surf Festival, and Battle of the Bands).	Youth Development	On Track	On target or as expected - in line with projected timeframes	Battle of the Bands successfully held October 2023 at QPT. Revolve Skate event held at Wonthella Skate Park November 2023.	Peter Treharne
1.8.4	Manage the bookings for City sports grounds, venues and facilities, and foster large scale community sporting events.	Events & Venues	On Track	On target or as expected - in line with projected timeframes	6 large sporting events held (including Dragon boat races, Geraldton triathlon season, Revolve Skate series and Spokes Cycle Club events); 65 GMC Bookings processed.	Peter Treharne
1.8.5	Celebrate National Seniors Week in collaboration with relevant seniors groups.	Community Development (QEII)	On Track	On target or as expected - in line with projected timeframes	# attendees: 1300 Seniors Week 2023 took place from 3 to 17 November. Highlights of the week included a special Movie Night at the Queens Park Theatre, Multicultural Concert hosted by the Midwest Multicultural Association, a Sing Along, Aboriginal Language Lessons and Symbols Painting organised by Bundiyarra, Quiz Afternoon, Pole Walking 'Have a Go' sessions, Croquet, Outdoor Bowls and Pickleball. Morning Tea with Lara Dalton and the Mayor's Mystery Bus tour were also held at QEII.	Peter Treharne

1.9 A strong sports culture exists through well-planned facilities.

1.9.1	Support Ground Management Committees' (GMC) role in sporting recreation reserves, including review of policy and model.	Sport & Leisure	On Track	On target or as expected - in line with projected timeframes	<p>The Sport and Leisure Team continued to support the Ground Management Committees and develop relationships with key stakeholders, including providing advice and assistance to them with queries and funding requests.</p> <p>Training sessions for GMC's and sporting clubs (run by DLGSC) to assist clubs with their governance and other key areas were promoted.</p> <p>A consultant was engaged to review various City sporting grounds, focused on football, cricket and soccer use, with a view to future planning for ground maximisation and responsible management to ensure grounds are in good useable condition.</p> <p>The report is expected next quarter.</p>	Mark Adams
1.9.2	Deliver annual sporting tower lighting compliance audit.	Sport & Leisure	On Track	On target or as expected - in line with projected timeframes	<p>The City contractor has completed inspections and is compiling a report which is expected in the next quarter.</p>	Mark Adams
1.9.3	Deliver aquatic services that include provision of swimming and water safety lessons, recreational, competitive and social swimming, hydrotherapy and aquatic aerobic classes.	Sport & Leisure	On Track	On target or as expected - in line with projected timeframes	<p>On 13 October the outdoor pool was officially re-opened by the Mayor and MLA Lara Dalton. The pool looked amazing and has received numerous compliments from users.</p> <p>The Geraldton Amateur Swimming Club and Aussie Masters continued regular training sessions and are now taking advantage of the re-opened outdoor pool.</p> <p>On Friday 24 November the Aquarena held the first outdoor pool swim carnival in over 2 years, with children from Kalbarri, Chapman Valley, Binnu, Yuna, Walkaway, Beachlands and Mullewa.</p> <p>Term 4 swimming lessons had 400 enrolments and classes at 97% capacity.</p> <p>The Education Department ran VacSwim Lessons in the October school holidays alongside the Aquarena Swim School Holiday Infant swimming program. The Baby and Me program was held on Friday mornings and was very popular with parents and grandparents.</p> <p>The group fitness Spring/Summer timetable saw good attendance numbers in all classes which increased with the warmer weather. Hydro Chi, Splash- Inclusive Aqua and the Deep Water classes were the most popular. A second class was added for SMILE (Slower Moves, impact Lowered Exercises) due to its popularity.</p> <p>The slide, Biff and Smiff were made available to the public every day from 11am to 3pm during the October and December school holidays along with other smaller inflatables. The Biff, Smiff and Slide also had 79 bookings from October to December.</p> <p>Numerous schools attended the pool over the last two weeks of term 4 for end of year celebrations.</p> <p>Water Polo season commenced in October, with training sessions most weekday afternoons and games held Friday evenings and all day on Saturday. Flipper and Dolphin Ball were played on Friday afternoons with children as young as five getting involved. In November, the Aquarena hosted several Water Polo teams from Perth. Coaching and training was provided to local players and officials and Geraldton was privileged to witness high quality exhibition men and women games including the WA U19 male team. The City's Youth Development Team hosted GAME ON Beach Volley Ball on Friday afternoons for 12-15 year olds at the Aquarena Beach Volley Ball courts which was well attended.</p>	Mark Adams
1.9.4	Apply for City of Greater Geraldton and CSRFF funding to construct sports tower lighting at the Geraldton Recreation Ground.	Sport & Leisure	Complete	Action is complete. Commentary to identify when it was completed and the achievements or outcomes	<p>The CSRFF grant application was approved by Council in August and submitted to the State Government in September 2023.</p> <p>Outcomes are expected to be announced in early 2024.</p>	Mark Adams

1.10 A place where people have access to, engage in and celebrate arts, culture, education and heritage.

1.10.1	Present a creative, dynamic and diverse QPT program that enriches, entertains and engages our community.	Events & Venues (QPT)	On Track	On target or as expected - in line with projected timeframes	26 shows were delivered at QPT (including dance school season, high school valedictories, Band Spectacular and the Midwest Multicultural Association annual concert).	Peter Treharne
1.10.3	Implement Heritage Review Stage 1.	Town Planning	On Track	On target or as expected - in line with projected timeframes	Heritage review is scheduled to commence quarter 3.	Phil Melling
1.10.4	Implement the City's Public Art Strategy and coordinate public art opportunities, activities and repairs.	Geraldton Regional Art Gallery	On Track	On target or as expected - in line with projected timeframes	Large-scale wrap around mural "Kingfisher's Flight" was painted on the rear and side wall of GRAG by Fremantle artist, Imogen Palmer. The mural was officially presented at the MWAP Opening night. The artist will return in April to assist with the delivery of a community mural project. The "Wind Sails" were removed from the Mahomet's Overpass for maintenance works. Public art works at AMC Park, Spalding, were completed.	Trudi Cornish
1.10.5	Coordinate the Geraldton Regional Art Advisory Committee.	Geraldton Regional Art Gallery	On Track	On target or as expected - in line with projected timeframes	No meetings of the GRAAC held during this quarter.	Trudi Cornish
1.10.6	Coordinate and deliver the annual Big Sky Readers and Writers Festival.	Libraries	On Track	On target or as expected - in line with projected timeframes	DLGSC Grant acquittal for Big Sky 2023 was submitted. Planning for 2024 commenced with identification of possible grant opportunities and selection of date (10 - 13 October 2024).	Trudi Cornish
1.10.7	Deliver the biennial Mid West Art Prize	Geraldton Regional Art Gallery	On Track	On target or as expected - in line with projected timeframes	The MWAP Opening Night held on 9 December was fully booked out, with 340 attendees. The event was very well received and for the first time all categories were awarded to Mid West Artists. A MWAP Artist Talk was held the following day on 10 December with 35 attendees. People's Choice Award will be drawn at the end of the exhibition (4 February 24).	Trudi Cornish
1.10.9	Deliver a GRAG exhibition program of local, national and international art.	Geraldton Regional Art Gallery	On Track	On target or as expected - in line with projected timeframes	# exhibitions = 5 # attendances at Gallery for quarter = 2,147 (Exhibition Spaces closed 3 weeks in November during deinstall/install) # visitors to building = 7,990. "Behind the Lines", "Genesis 2023" and "My Journey" were on display until 11 November, prior to installation of the MWAP 23 which filled both Upper and Lower Gallery floors. The Geraldton Camera Club exhibited at the Library during this period. Exhibition Schedule planning for 2024-2025 finalised.	Trudi Cornish
1.10.10	Deliver the renewal program of heritage signs as prioritised by 'Heritage Signage Audit'.	Heritage Services	On Track	On target or as expected - in line with projected timeframes	Replacement Mullewa Drive and Walk Trail signs have been delivered to the City and an installation schedule is to be developed for February-March 2024. Research and site visits undertaken with regard to replacement of damaged signage at Cunningham Street (Globe Brewery). Completion of second phase of Tenindewa Stock Yards project to be acknowledged on brass plaque to be installed on site.	Trudi Cornish

Aspiration: A healthy thriving and resilient economy that provides opportunities for all whilst protecting the environment and enhancing our social and cultural fabric.

OUR STRATEGY		PROGRAMS & SERVICES	STATUS	Definition	COMMENTS (2nd Qtr.)	RESPONSIBLE
2.1 Local business is empowered and supported						
2.1.1	Greater Geraldton Buy Local Gift Card Program.	Economic Development	On Track	On target or as expected - in line with projected timeframes	1418 cards sold to the value of \$142,040. 1149 redemptions to the value of \$74,671	Phil Melling
2.1.2	Local Legends social media campaign.	Communications & Tourism	On Track	On target or as expected - in line with projected timeframes	The performance of the City's Local Legends campaign continues to provide standout results. A total of 13 Local Legends were featured on the City's social media in Q2, with a combined reach of 328,538 and engagement of 23,655. The campaign is used to combat negative media – and we are finding the community are becoming very familiar with the campaign and reaching out to let us know of potential Local Legends to feature.	Peta Kingdon
2.1.3	Tourism information bays.	Economic Development	Deferred	Action is no longer proceeding within its planned year of the CBP but will be occurring within a future year of the CBP.	Progression of this project deferred to 2024-25	Paul Radalj
2.1.7	Implement Annual Corporate Contract Procurement Plan.	Corporate Compliance & Safety	On Track	On target or as expected - in line with projected timeframes	Following Plan endorsement in quarter 1, the procurement plan actions (tenders to be issued) are being implemented. This saw 2-5 tenders issued monthly in quarter 2.	Brodie Pearce
2.2 Efficient and accessible intrastate and interstate connectivity						
2.2.1	Review, update and commence implementation of Geraldton Airport Master Plan.	Geraldton Airport	On Track	On target or as expected - in line with projected timeframes	Geraldton Airport Infrastructure development feasibility design - interim report has been received from consultant completing the review stage. Updating Airport Master Plan document has commenced including specific design packages for future dedicated airport operations. Airport Master Plan - draft due Q4.	Andrew Freers
2.2.2	Pursue partnerships that encourage emerging aviation technologies.	Geraldton Airport	On Track	On target or as expected - in line with projected timeframes	Updating Airport Master Plan document has commenced with provision for emerging technologies and resulting future opportunities to the airport. Recommendations from consultants and Infrastructure development feasibility design - interim report are to be incorporated within plan. Airport Master Plan - draft due Q4.	Andrew Freers
2.3 The voice of the community is heard at regional, state and national forums						
2.3.1	Represent the community's interests to State and Federal Ministers and the private sector.	Council	On Track	On target or as expected - in line with projected timeframes	The City's Priority Project list was approved at the December Council meeting and subsequently discussed in person with the local State and Federal members and will soon be distributed to the State Ministers. Correspondence sent to Minister Templeman jointly with Geraldton and Bunbury seeking reinstatement of funding for the Regional Art Galleries.	Ross McKim
2.3.2	Representation on various community and industry working groups.	Economic Development	On Track	On target or as expected - in line with projected timeframes	<ul style="list-style-type: none"> •E Scooter survey and report; •NBN and Telstra Digital Strategy; •Consultation for Extended Trading hours: December 2023 to November 2024; •McGrath Foundation Pink up Geraldton Fundraiser; •Geraldton Open Studios and Surrounds data research for funding application and •Rocks youth exhibition project set up. 	Phil Melling

2.4 A desirable place to live, work, play, study, invest and visit							
2.4.1	Promote Greater Geraldton through the implementation of Greater Geraldton Destination Marketing Plan.	Communications & Tourism	On Track	On target or as expected - in line with projected timeframes	The Communications & Tourism team continue to market Greater Geraldton through a variety of ways including digital marketing and traditional advertising. Visit Geraldton's Facebook and Instagram social media channels had a reach of over 160,000 for the quarter. The audience grew steadily with more than 180 followers on the Facebook page for the quarter, and post reach was higher than the previous quarter. Overall visitation to www.visitgeraldton.com.au was over 14,000 users for the quarter, with the 'Events Calendar' and 'Abrolhos Islands' being the most visited pages. Online bookings through BookEasy show that 75 reservations were made, showing a significant decline (from 283 bookings in Quarter 1), which is aligned with Localis data that shows Greater Geraldton had an average occupancy rate of 66% in Oct, 64% in Nov and 63% in Dec, dropping down sharply from Quarter 1 (68% in Jul, 73% in Aug and 80% in Sep). This is a typical trend after wildflower season.	Peta Kingdon	
2.4.2	Chapman Road Activation Project Stage 2 - complete detailed analysis and report findings and recommendations to Council.	Project Delivery & Engineering	On Track	On target or as expected - in line with projected timeframes	The report was completed during Q2. Recommendations to be presented to council in Q3. An RFT will be issued in Q3 for the design of the reconfiguration of Chapman Road from Cathedral Avenue to Forrest Street per the Geraldton City Centre Master Plan and the Chapman Road Activation Project	Chris Edwards	
2.4.3	CBD Space Activation.	Economic Development	On Track	On target or as expected - in line with projected timeframes	29 programs conducted 2 events hosted 8,141 participants	Phil Melling	
2.4.5	Provide GRAG retail area for local artists to promote and market their creative works.	Geraldton Regional Art Gallery	On Track	On target or as expected - in line with projected timeframes	Financial year-to-date sales income to artists and suppliers = \$14,181	Trudi Cornish	
2.4.6	Coordinate Post Office Lane Gallery exhibitions.	Geraldton Regional Art Gallery	On Track	On target or as expected - in line with projected timeframes	The Post Office Lane Lightbox Gallery had 2 exhibitions during the quarter - "Coastal Works" by Peta Riley and "The 7 Crays of Christmas" by Rachael Weaver.	Trudi Cornish	
2.4.7	Coordinate cruise ship welcome hub.	Communications & Tourism	On Track	On target or as expected - in line with projected timeframes	Quarter 2 saw the commencement of the cruise ship season. The season kick-start was extremely successful with Coral Princess visiting in November, followed by visits from ms Regatta and Azamara Journey in December. A total of 71% of Coral Princess' passengers and crew came ashore, with 62% from the ms Regatta ashore and 46% from Azamara Journey. Making it a total of nearly 3,000 passengers and crew exploring Geraldton for the quarter. According to Remplan estimates, these three ship visits generated \$1.3 million in output to the local economy. Weather conditions may have impacted the number coming off the ship with heat and wind a factor. Crew ashore rate of the three ships is all around 30%, which is lower and based on ship service required on the day. The welcome hub continues to be well organised and utilised - with local volunteers meeting and greeting those coming off the ships. The City continues to work closely with Mid West Ports for planning and logistics, as well as Euphorium for welcome hub coordination and efforts in the CBD.	Peta Kingdon	
2.4.9	Coordinate the Marine Terrace Mall Banner programme.	Libraries	On Track	On target or as expected - in line with projected timeframes	22 banners displayed over 12 weeks - GVC Tourism banners, Buy Local CGG Banners, HMAS Sydney and Christmas Season's Greetings.	Trudi Cornish	
2.5 Our competitive advantages are built upon and our business success is celebrated							
2.5.1	Develop and monitor the Investment Attraction Portal Project.	Economic Development	On hold	Work is unable to commence due to a dependency - eg awaiting grant funding or completion of another project.	Progress Midwest Website had 629 views during this quarter.	Phil Melling	
2.6 A diverse and globally recognised regional capital							
2.6.1	Implement the City's Events Strategy, including planning and delivery of the City's calendar of events.	Events	On Track	On target or as expected - in line with projected timeframes	Events successfully delivered were a "Come and Ride" as part of WA Bike Month, Battle of the Bands, HMAS Sydney II Commemorative Sunset Service, Christmas on the Terrace and Mayor's Mystery Bus Tour as part of National Seniors Week.	Peter Treharne	

Aspiration: Our natural environment has a voice at the table in all our decisions. We are a leader in environmental sustainability.

OUR STRATEGY		PROGRAMS & SERVICES	STATUS	Definition	COMMENTS (2nd Qtr.)	RESPONSIBLE
3.1 A City that is planned, managed and maintained to provide for environmental and community wellbeing						
3.1.1	Deliver the annual Roads and Footpaths Renewal Programs	Maintenance Operations and Project Delivery & Engineering	On Track	On target or as expected - in line with projected timeframes	6 of the 7 footpaths in the years program have been completed, with the remaining footpath being deferred due to design and budget constraints. The full program of footpath projects are scheduled to be completed by February 2024. 19 out of the 49 asphalt and all of the 14 chipseal road renewal projects have been completed to date. Two asphalt reseal projects will be deferred to next year due to budget constraints but the remainder will be completed as planned within the year. Rural road renewals on track with 50% completion.	Kerry Smith and Chris Edwards
3.1.6	Process planning applications within statutory timeframe.	Town Planning	On Track	On target or as expected - in line with projected timeframes	82% (58) assessed within 20 working days	Phil Melling
3.1.7	Respond to subdivision referrals within statutory timeframe.	Town Planning	Needs attention	Some issues are present that could jeopardise achievement of the due date - or for ongoing actions, such as a service, may jeopardise providing the full level of service.	83% (5) assessed within 30 working days.	Phil Melling
3.1.8	Process certified applications within statutory timeframe.	Building Surveying	On Track	On target or as expected - in line with projected timeframes	89% of certified applications were assessed and issued within 8 working days	Phil Melling
3.1.9	Process uncertified applications with statutory timeframe.	Building Surveying	On Track	On target or as expected - in line with projected timeframes	96% of uncertified applications were assessed and issued within 20 working days	Phil Melling
3.1.10	Review and update the 10 year Fleet asset renewal program to include transition to zero emission vehicles.	Fleet Services	On Track	On target or as expected - in line with projected timeframes	The 23-24 light vehicle replacement program has scheduled replacement for 4 x pool vehicles. The replacements consists of 4 x Hybrid vehicles as per phase 1 of transition to low-zero emission vehicles. Industry trends and movements are followed closely in the low emissions/EV space with anticipation of EV utes and commercial vehicles entering the market in the near future.	Brad McLean
3.1.11	Review and update the Fleet Asset Management Plan including transition considerations to zero emission vehicles.	Fleet Services	On Track	On target or as expected - in line with projected timeframes	Working through fleet replacement program updating build specifications to include new emissions and safety standards as part of asset replacements so as to filter in new technology into the fleet.	Brad McLean
3.1.12	HMAS Sydney II Memorial - garden bed renewal and replanting.	Sport and Leisure	Complete	Action is complete.	This project was completed in June 2023	Mark Adams
3.1.13	DoT Cycle Path - Chapman Road - design and construct shared pathway.	Project Delivery & Engineering	Complete	Action is complete.	Project complete.	Chris Edwards
3.2 Regional leader in adapting to climate change						
3.2.1	Continue implementation of the City's Climate Mitigation Plan.	Climate	On Track	On target or as expected - in line with projected timeframes	An Expression of Interest (EOI) for Gas Management at Meru has been advertised and closes in January 2024. Site inspections have been arranged with two prospective proponents.	Michael Dufour
3.2.5	Micro-grid installation at Geraldton Airport Precinct.	Geraldton Airport	On Track	On target or as expected - in line with projected timeframes	RFT in draft expected to be released in February 2024. SEMC Funding agreement expected to be formalised in January 2024.	Paul Radalj

3.3 A well-maintained, SMART, sustainable, liveable City valued by the community							
3.3.1	Complete reconstruction of approximately 60 kilometres of unsealed roads.	Maintenance Operations	On Track	On target or as expected - in line with projected timeframes	Rural road renewals on track with 50 % completion.	Kerry Smith	
3.3.2	Continue renewal of stormwater assets.	Maintenance Operations	On Track	On target or as expected - in line with projected timeframes	Renewal of stormwater assets is ahead of schedule with approximately 65% of the programme completed at 30/12/2023.	Kerry Smith	
3.3.3	Complete playground audits and associated renewal programmes.	Maintenance Operations	On Track	On target or as expected - in line with projected timeframes	All required playground audits completed on time with no major issues. Renewal programme developing.	Kerry Smith	
3.3.4	Continue upgrades and renewal to irrigation systems and parks including furniture and landscaping.	Maintenance Operations	On Track	On target or as expected - in line with projected timeframes	Programme on schedule for completion by end of Q4. Long lead times for some components continues to delay some renewals including new electrical boards however no major issues at this stage and completion on time is expected.	Kerry Smith	
3.3.5	Maintain approximately 830 kilometres of sealed road network.	Maintenance Operations	On Track	On target or as expected - in line with projected timeframes	Maintenance works ongoing and within budget no issues identified.	Kerry Smith	
3.3.6	Maintain approximately 1,220 kilometres of unsealed road network.	Maintenance Operations	On Track	On target or as expected - in line with projected timeframes	Unsealed road maintenance ongoing and within budget no issues identified. Below average grain harvest reduced the impact on unsealed road network.	Kerry Smith	
3.3.7	Maintain approximately 200 kilometres of stormwater infrastructure including 172 drainage sumps.	Maintenance Operations	On Track	On target or as expected - in line with projected timeframes	Reactive maintenance programme is on track with no issues. Proactive maintenance including jetting of known problem spots ahead of schedule.	Kerry Smith	
3.3.8	Maintain approximately 200 parks and open space reserves including 54 playgrounds.	Maintenance Operations	On Track	On target or as expected - in line with projected timeframes	Annual maintenance programme remain on schedule and within budget, no issues.	Kerry Smith	
3.3.9	Maintain approximately 300 trees under power lines.	Maintenance Operations	On Track	On target or as expected - in line with projected timeframes	This programme is quickly returning to regular schedule after several years of disruption. Approximately 80% complete and expected to be fully complete by end of Q3.	Kerry Smith	
3.3.10	Update the existing Conservation Management Plans (CMP) for Heritage Buildings and create CMP for the Mullewa Town Hall.	Land & Property Services	Needs attention	Some issues are present that could jeopardise achievement of the due date - or for ongoing actions, such as a service, may jeopardise providing the full level of service.	Mullewa Town Hall conservation management plan has been drafted and a final version is expected February 2024.	Ryan Hall	
3.3.11	Deliver 4 Regional Road Group funded road renewal projects	Project Delivery & Engineering	On Track	On target or as expected - in line with projected timeframes	The four Regional Road Group funded construction contracts were awarded in this quarter. Construction will start in Q3 and be completed in Q4.	Chris Edwards	
3.3.13	Deliver Local Roads Community Infrastructure Program (LRCIP) - Stage 4	Project Delivery & Engineering	On Track	On target or as expected - in line with projected timeframes	The Nubberoo Culvert construction contract was advertised, evaluated and awarded in this quarter and construction will commence in Q3. Construction of the culverts will be completed in Q4. Designs for the Meru Weighbridge and African Reef Shared Path projects, which have been added this year to the list of LRCIP - Stage 4 funded projects due to additional funding being made available, is in progress in this quarter and should be completed in Q3. Construction work on Meru Weighbridge and African Reef Shared Path projects is likely to commence in FY24/25.	Chris Edwards	
3.4 A desirable and sustainable built and natural environment responsive to community aspirations							
3.4.1	Ongoing provision of specialised team to service the City Precinct and high profile localities.	City Precinct	On Track	On target or as expected - in line with projected timeframes	The City Precinct team continued to service and maintain the City Precinct foreshore and high profile areas including the HMAS Sydney II Memorial. These services included mowing lawns, path sweeping, garden maintenance, high pressure cleaning, graffiti removal and maintenance of the showers and drink fountains. Large events were also supported, including the cruise ship visits, 82nd Commemorative Service for HMAS Sydney II and Christmas on the Terrace, as well as installation of beach access matting.	Mark Adams	
3.4.2	Delivery of 25,000 to 30,000 native plants for City and community projects.	Climate Environment & Waste	On Track	On target or as expected - in line with projected timeframes	Germination rates of the sown species has been good. A few species have required reseeding to poor germination rates - due to age of seed. A seed collection program is currently underway to replenish the Community Nursery seed bank.	Michael Dufour	
3.4.3	Review and update the Cycling Strategy 2050	Project Delivery & Engineering	Needs attention	Some issues are present that could jeopardise achievement of the due date - or for ongoing actions, such as a service, may jeopardise providing the full level of service.	Liaison has continued with the Dept of Transport, who are responsible for the review of the Cycling Strategy. Progress reports have been issued and the format discussed with them. It is likely the review will commence in Q4 and be completed in FY 24/25.	Chris Edwards	
3.4.4	Delivery of the Annual Capital Works Program in accordance with the requirements of the Project Delivery Framework.	Project Delivery & Engineering	On Track	On target or as expected - in line with projected timeframes	The works program is progressing generally as scheduled with the exception of 2 road renewal projects and 1 footpath project that have been deferred due to there being insufficient budget available and/or additional design input required. There have been no reportable safety incidents in the quarter.	Chris Edwards	
3.4.5	Spalding Revitalisation Project - complete design and construction of grant funded works.	Project Delivery & Engineering	Complete	Action is complete. Commentary to identify when it was completed and the achievements or outcomes	The project was completed in Q2 as scheduled.	Chris Edwards	
3.4.6	Design of the replacement Walkaway-Nangetty Bridge	Project Delivery & Engineering	Complete	Action is complete.	The design of the bridge has been completed in Q1 per the grant milestone dates. Western Power and Water Corp are required to move their services and an Aboriginal Heritage Section 18 application approval must be obtained before the works can be tendered and construction commenced. Construction works will take place in FY 24/25.	Chris Edwards	
3.4.7	Deliver the Aquarena 50m Outdoor Pool Upgrade	Project Delivery & Engineering	Complete	On target or as expected - in line with projected timeframes	The pool was opened to the public in Q2 as planned.	Chris Edwards	

3.5 An integrated emergency and land management approach							
3.5.1	Completion of bushfire mitigation projects.	Emergency Management	On Track	On target or as expected - in line with projected timeframes	Completed 1 treatment with further treatments planned for Quarters 3 and 4 in 2023/24.	Andy Gaze	
3.5.2	Annual firebreak notice and inspections.	Emergency Management	On Track	On target or as expected - in line with projected timeframes	Firebreak information was sent with rates notices. 22,165 inspections 580 work orders 159 infringements	Andy Gaze	
3.6 The natural environment is valued, protected and celebrated							
3.6.3	Construction of a Waste Transfer Station and the upgrade to the site power at the Meru Waste Management Facility.	Project Delivery & Engineering	Complete	Action is complete. Commentary to identify when it was completed and the achievements or outcomes	Construction work on the project was completed in Q2 but the facility will be opened to the public early in Q3.	Chris Edwards	
3.6.5	Coastal Asset Condition Assessment	Environment & Sustainability	On Track	On target or as expected - in line with projected timeframes	A request for quote has been advertised and will close in early February.	Michael Dufour	
3.6.7	Drummonds Coastal Protection - investigation into management of coastal erosion and community recreation improvements.	Environment & Sustainability	Needs attention	Some issues are present that could jeopardise achievement of the due date - or for ongoing actions, such as a service, may jeopardise providing the full level of service.	Currently sitting with the Department of Transport to finalise studies and select and develop preferred design. Overall cost likely to impact level-of-service.	Michael Dufour	
3.7 Moving towards a circular economy							
3.7.5	Develop an Emergency Waste Management Plan for the City (State Legislative Requirement).	Waste Management	Deferred	Action is no longer proceeding within its planned year of the CBP but will be occurring within a future year of the CBP.	More urgent projects has necessitated the deferral of this project to a future year.	Michael Dufour	
3.7.6	Implement Kerbside Residential Bin Audit	Waste Management	Complete	Action is complete.	Bin-audit undertaken. Significant levels of contamination meant that no formal report could be generated. Next bin-audit scheduled for FY2025/26.	Michael Dufour	
3.7.7	Develop and implement Meru Master Plan.	Waste Management	On Track	On target or as expected - in line with projected timeframes	Resource and Recovery Station project has been completed with a target opening date of January 2024. A business case for the liquid waste pond complex at Meru will be developed in early 2024. A conceptual design for the capping of cells 1-4 has been developed.	Michael Dufour	
3.7.8	Detailed Design Meru Recycling Shed & Weighbridge Office	Waste Management	On Track	On target or as expected - in line with projected timeframes	Design is progressing on track to be completed in the FY23/24 as scheduled. Both designs should be completed in Q3.	Chris Edwards	
3.7.9	Meru Fibre Optic & Power Upgrade Project	Project Delivery & Engineering	On Track	On target or as expected - in line with projected timeframes	Work was completed in Q2 to enable the Waste Recovery Centre to open as planned, however some of the other works to the rest of the Meru site will be completed early in Q3.	Chris Edwards	

Aspiration: A strong local democracy with an engaged community, effective partnerships, visionary leadership and well informed decision-making.

OUR STRATEGY		PROGRAMS & SERVICES	STATUS	Definition	COMMENTS (2nd Qtr.)	RESPONSIBLE
4.1 Meaningful customer experiences created for the people we serve						
4.1.1B	Implement the strategies in the Customer Experience Strategy.	Customer Experience	On Track	On target or as expected - in line with projected timeframes	Actions from the Customer Experience Strategy are on track and being implemented with a key achievement being the successful Kody (knowledge base) roll out to the whole organisation.	Natalie Hope
4.1.2	Ensure Customer Charter objectives are achieved.	Customer Experience	On Track	On target or as expected - in line with projected timeframes	Customer Charter objective are being achieved.	Natalie Hope
4.2 Decision making is ethical, informed and inclusive						
4.2.1	Conduct review of the Long Term Financial Plan which provides a long-term view of the City's funding needs to enable the Strategic Community Plan to be achieved.	Treasury & Finance	On Track	On target or as expected - in line with projected timeframes	The LTFP was reviewed in conjunction with preparation of the 2023-24 budget and adopted by council at its meeting on 27 June 2023. The LTFP takes into account the current economic climate and seeks to maintain the City's financial sustainability into the future.	Nita Jane
4.3 Accountable leadership supported by a skilled and professional workforce						
4.3.3	Prepare and adopt the Annual Budget prior to 30 June.	Treasury & Finance	On Track	On target or as expected - in line with projected timeframes	The 2023-24 Annual Budget was adopted by Council at its meeting held 27 June 2023. Preparation of the 2024-25 budget will commence in February 2024.	Nita Jane
4.3.4	Prepare the Annual Financial Report and facilitate the Office of the Auditor General Audit.	Treasury & Finance	On Track	On target or as expected - in line with projected timeframes	The 2022-23 Annual Financial Report was prepared and submitted to the Office of the Auditor General, meeting the 30 September 2023 deadline. Onsite audit was conducted 2-6 October 2023. The Audit Exit Meeting between the Auditors and Audit Committee was held on 12 December 2023 and the Auditors Report was received on 15 December 2023. The report will be presented to the Audit Committee and Council in January 2024.	Nita Jane
4.3.5	Develop and implement the Strategic Internal Audit Plan.	Treasury & Finance	On Track	On target or as expected - in line with projected timeframes	The endorsed Strategic Internal Audit Plan 2021-2025 is being implemented. A review of the plan and timing of actions will be completed in January 2024.	Nita Jane
4.3.6	Undertake Financial Management Systems Review (FM Reg 5)	Treasury & Finance	On Track	On target or as expected - in line with projected timeframes	Listed as an action in the Strategic Internal Audit Plan 2021-2025. Planned for Q3.	Nita Jane
4.3.7	Undertake Audit Regulation 17 Review	Treasury & Finance	On Track	On target or as expected - in line with projected timeframes	Listed as an action in the Strategic Internal Audit Plan 2021-2025. Planned for Q3.	Nita Jane
4.3.8	Manage the reporting and acquittals for grants received by the City.	Treasury & Finance	On Track	On target or as expected - in line with projected timeframes	Grant reporting and acquittals are completed in line with timeframes set by each funding body.	Nita Jane
4.3.9	Develop new Workforce Plan 2023-2026.	Human Resources	Needs attention	Some issues are present that could jeopardise achievement of the due date - or for ongoing actions, such as a service, may jeopardise providing the full level of service.	Advice from WALGA is to wait for the Local Government Reforms before commencing any Workforce plan.	Natalie Hope
4.3.10	Implement the strategies in the 2023-2026 Workforce Plan.	Human Resources	On hold	Work is unable to commence due to a dependency - eg awaiting grant funding or completion of another project.	Advice from WALGA is to wait for the Local Government Reforms before commencing any Workforce plan.	Natalie Hope
4.3.11	Implement the strategies in the 2021 - 2025 EEO Management Plan.	Human Resources	On Track	On target or as expected - in line with projected timeframes	The City as far as possible works towards the strategies and actions in the EEO Management Strategy, these are reported annually to the Equal Opportunity Commission.	Natalie Hope
4.3.14	Implement the Strategies in the 2021 - 2024 City Wellness Plan.	Human Resources	On Track	On target or as expected - in line with projected timeframes	The City's wellness strategies are being delivered and the recent Skin Cancer checks are always well received by employees.	Natalie Hope
4.3.16	Renegotiate Enterprise Agreement.	Human Resources	Needs attention	Some issues are present that could jeopardise achievement of the due date - or for ongoing actions, such as a service, may jeopardise providing the full level of service.	The Full Bench Decision has been reached with changes regarding clauses needing to be removed from all LG's agreements. With the decision now made the City has requested one final clause to be considered by the WASU which will lawfully offer flexibility. Once this has been negotiated further, the final document will be ready for signing. At this stage the City will move to lodge a 42G application to the Commission to determine the % increases in the 2nd and 3rd year as both the City and the WASU have been unable to reach a negotiated position.	Natalie Hope

4.4 Healthy financial sustainability that provides capacity to respond to changes in economic conditions and community priorities							
4.4.1	Monitor and report on key financial ratios.	Treasury & Finance	On Track	On target or as expected - in line with projected timeframes	Financial ratios are no longer required to be included in financial reporting or audited, however the LTFFP uses the historical ratios to guide the LTFFP in achieving financial sustainability.	Nita Jane	
4.4.2	Levy and collection of rates in an efficient manner, providing excellent customer service.	Treasury & Finance	On Track	On target or as expected - in line with projected timeframes	Due date for 2nd Instalment was 24 October and 3rd Instalment 29 December 2023. As at 31 December 2023, 83.08% of current rates and 37.85% of arrears have been collected.	Nita Jane	
4.4.5	Undertake CGG land asset disposal program.	Land & Property Services	On Track	On target or as expected - in line with projected timeframes	RESIDENTIAL LAND SALES No land sales. 8 properties identified by Council for disposal, to be relisted with agent for sale during quarter 3. AIRPORT TECHNOLOGY PARK Issue of Certificates of Title by Landgate expected in quarter 3. Officers to investigate strategies to optimise marketing and sales program, in preparation for listing all 18 properties with an agent during quarter 3.	Ryan Hall	
4.4.6	Undertake annual new Capex & Renewal Program for City buildings.	Land & Property Services	Needs attention	Some issues are present that could jeopardise achievement of the due date - or for ongoing actions, such as a service, may jeopardise providing the full level of service.	2 projects were completed with another 3 progressed in quarter 2.	Ryan Hall	
4.4.7	Annual completion of Compliance Audit Return to DLGSC.	Corporate Compliance & Safety	On Track	On target or as expected - in line with projected timeframes	Compliance Audit Return received by the City and has been issued to City officers requiring their response. Compliance Audit Return is on track for completion and reporting to the Audit Committee and Council in 3rd Quarter.	Brodie Pearce	
4.4.8	Completion of annual Insurance renewal.	Corporate Compliance & Safety	On Track	On target or as expected - in line with projected timeframes	Insurance renewal scheduled to be completed in 3rd quarter	Brodie Pearce	
4.5 A culture of safety, innovation and embracing change							
4.5.1	New Business System - procurement and implementation of replacement Enterprise Resource Planning system.	IBIS Project	On Track	On target or as expected - in line with projected timeframes	Phase 2 Design and Implementation underway: Enterprise Asset Management (Asset Management, Project management, Work management, GIS for assets); Supply Chain Management (Contract Management, Inventory, Sourcing, Supplier portal); HR & Payroll (Recruitment, training, talent & succession); Financials (Purchase card management, Travel & Expenses, eInvoicing); Corporate Performance Management (Enterprise Budgeting).	Shane Bishop	
4.5.2	Implement the City's Work Health & Safety Implementation plan.	Corporate Compliance & Safety	On Track	On target or as expected - in line with projected timeframes	Work Health & Safety Implementation plan is published to the City's Safety Hub intranet page and has been incorporated into the Safety Committee agenda. WHS actions are reported to the Executive Management Team monthly.	Brodie Pearce	
4.6 A community that is genuinely engaged and informed in a timely and appropriate manner							
4.6.1	Advocate for issues of relevance to the Mullewa community resulting from engagement with the local community.	Community Development	On Track	On target or as expected - in line with projected timeframes	Corporate Partnership established with Pilbara Resource Group (PRG) to provide free daily entry to Doc Docherty Pool in Mullewa for the 2023/2024 pool season, successful expression of interest for a 'Night Sky Camera' to be installed on the Mullewa District Office roof to capture footage of meteors and other astronomical phenomena and ongoing liaison and assistance to NBN and its contractors in respect to the rollout of NBN's fibre-to-the-premises broadband internet within the Mullewa townsite.	Darren Simmons	
4.6.2	Implement the Community Engagement Framework.	Community Engagement	On Track	On target or as expected - in line with projected timeframes	Community Engagement Activities Underway: Meru Resource Recovery Station Construction; FOGO Trial; Spalding Revitalisation and AMC Park Master Plan construction; Beam e-Scooter Trial Survey; CHRMAP Operational Coastal Policy; Nangetty Walkaway Bridge Replacement; Brand Highway Shared Path Project; Chapman Road Activation Trial Stage Two; Million Trees Project; Sunset Beach Groynes; Youth Strategy Development; Community Safety and Crime Prevention Plan Review; All Ability Day Review; Drive Slow on Gravel Roads campaign. Community Engagement Activities Completed: Disability Access and Inclusion Plan Review; Maitland Park Transport Hub Masterplan; Outdoor Pool Refurbishment.	Chris Edwards	
4.6.3	Publish timely and accurate information on the City website in accordance with the public access provisions of the Local Government Act 1995 section 5.96A.	Corporate Compliance & Safety	On Track	On target or as expected - in line with projected timeframes	The City maintains the required information for community access via the website. Information is accessible from the Civic Centre for records that require physical attendance to access. Strategy 4.7.2 action verified these requirements have been met.	Brodie Pearce	
4.6.4	Conduct Annual Community Perceptions Survey.	Strategic Planning	On hold	Work is unable to commence due to a dependency - eg awaiting grant funding or completion of another project.	Waiting outcomes of Local Government Reform Tranche 2 Bill that will include a Community Engagement Charter.	Nita Jane	

4.7 Council understands its roles and responsibilities and leads by example							
4.7.1	Ordinary Elections of Council - conduct effective and transparent local government elections in conjunction with the WA Electoral Commission.	Governance	On Track	On target or as expected - in line with projected timeframes	The Election was completed, with all following reporting and management actions completed as required by the DLGSC.	Brodie Pearce	
4.7.2	Process and undertake required reviews to ensure compliance with amendments to the Local Government Act 1995 and regulations.	Governance	Complete	Action is complete. Commentary to identify when it was completed and the achievements or outcomes	Completed in 1st Quarter.	Brodie Pearce	
4.7.3	Training for Council members - Inform and assist Council Members to participate in and complete mandatory Councillor training and additional training opportunities as requested.	Office of CEO	On Track	On target or as expected - in line with projected timeframes	WALGA meeting procedures training held in Geraldton with invites to surrounding Shires. New Councillors invited to attend meetings with each Director who provided a briefing on their operations and the upcoming budget process.	Ross McKim	
4.8 Deliver secured technology that supports sustainability, the environment, service delivery and the community							
4.8.5	Establish Cyber Security Framework.	Information Communications Technology	On Track	On target or as expected - in line with projected timeframes	Priorities being the progression of Cybersecurity projects and risk reduction activities. A report on risk reduction activities is being presented to the audit committee at their first meeting in 2024. Incumbent Cybersecurity Engineer ceased employment with the City end of 2023 and actively recruiting for a replacement.	Dennis Duff	
4.8.7	Review and improve ICT Business Continuity and Disaster Recovery capability.	Information Communications Technology	On Track	On target or as expected - in line with projected timeframes	Disaster recovery overarching plan final draft completed and is being presented at first audit committee meeting in 2024. Technical companion document is in progress with a target endorsement date of February 2024. Business Continuity Plan to follow.	Dennis Duff	
4.8.8	Review, design and implement a revised network topology.	Information Communications Technology	On Track	On target or as expected - in line with projected timeframes	Phase 2 Supply, deliver, implement and support - Tender was awarded December 2023. Contract has been signed and a purchase order raised. Project kick-off meeting scheduled for January 2024.	Dennis Duff	
4.9 Collaboration and strategic alliances with Local Government partners delivers results for common aspirations							
4.9.1	Oversee the management of the Midwest Libraries Consortium which includes seven partner Shires.	Library Services	On Track	On target or as expected - in line with projected timeframes	The Midwest Libraries Consortium consists of the City of Greater Geraldton and the Shires of Northampton, Carnarvon, Chapman Valley, Dandaragan, Mingenew, Coorow, Cue, Irwin and Useless Loop (Shark Bay). MOU's with the Shires of Morawa and Exmouth were signed off. # of new Customer memberships in Consortium (not including CGG) – 116 # Consortium loans (Not including CGG) for quarter - 11,522 (physical and e-resources)	Trudi Cornish	
4.9.3	WALGA participation.	Office of CEO	On Track	On target or as expected - in line with projected timeframes	The Mayor and CEO continue their attendance and involvement at the WALGA Northern Country Zone meetings. WALGA training opportunities distributed along with WALGA correspondence.	Ross McKim	
4.9.4	Regional Capitals of Western Australia participation.	Council	On Track	On target or as expected - in line with projected timeframes	RCA and RCAWA meetings attended either in person or on-line. The Mayor appointed as the WA representative to the RCA Board.	Ross McKim	