

# Relevant Policies and Information

## Organisational Values

At the City of Greater Geraldton we believe in providing our employees with a rewarding and happy work environment, highlighted by our values.



**S**ervice  
**T**rust  
**A**ccountability  
**R**espect  
**S**olidarity

### Service

- We will make customers the focus of everything we do.
- Our service will be fair, flexible, innovative and reliable.
- We will show genuine concern for customers.

### Trust

- We will trust the foundation of all relationships.
- We will rely and depend on each other.
- Our communications will be open and genuine.

### Accountability

- We will honour our commitments.
- We will take responsibility for our own actions.
- We won't blame others.
- We will hold each other accountable for our actions and behaviours.

### Respect

- We will treat others like we would like to be treated.
- We will listen before we talk.
- We will seek and value contributions of others.

### Solidarity

- We will be united in our decisions.
- We will be united in our actions.
- Our strengths will come from interdependence.