# **Relevant** Policies & Information

## Organisational Values

At the City of Greater Geraldton we believe in providing our employees with a rewarding and happy work environment, highlighted by our values.



### **Service**

- We will make customers the focus of everything we do.
- Our service will be fair, flexible, innovative and reliable.
- We will show genuine concern for customers.

#### **Trust**

- We will trust the foundation of all relationships.
- We will rely and depend on each other.
- Our communications will be open and genuine.

## **Accountability**

- We will honour our commitments.
- We will take responsibility for our own actions.
- We won't blame others.
- We will hold each other accountable for our actions and behaviours.

## Respect

- We will treat others like we would like to be treated.
- We will listen before we talk.
- We will seek and value contributions of others.

## **Solidarity**

- We will be united in our decisions.
- We will be united in our actions.
- Our strengths will come from interdependence.