

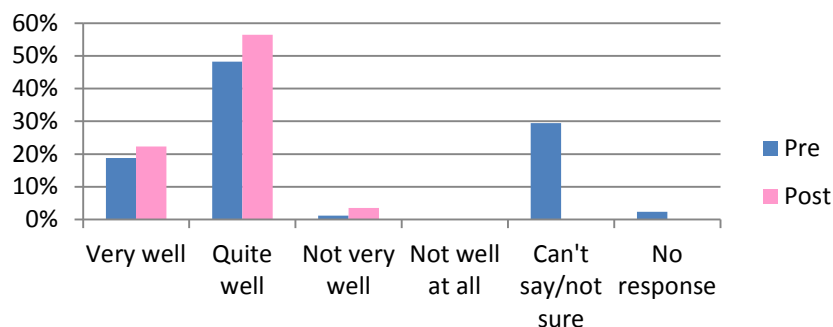
Attachment 11 Community Summit Pre and Post Workshop Survey Results

The success of community engagement activities are measured using a pre and post workshop survey. The purpose of the surveys are not only to gather feedback on the process so it can be improved upon, they are also to establish participants points of view and beliefs before they engage with the City.

On 4 March the 85 participants were surveyed before the first workshop began and on 22 March the 70 participants who attended were surveyed at the end of the workshop. Some of the general feedback received showed that more than 90% of participants thought the workshops were well organised, professionally delivered and that they learned a lot through the process. Those who did not cited reasons including: not enough time to deliberate, limited options to budget on the software Particibudget, felt there wasn't enough information to make informed decisions, didn't like the general design of the workshops and felt there was under representation from youth and Aboriginal people.

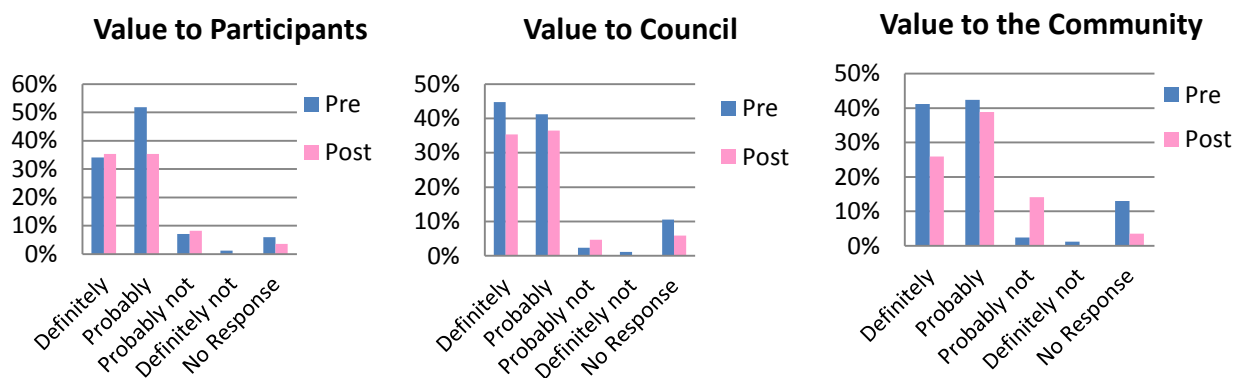
Survey Results:

The first question asked participants how they felt the workshop would go for them. Although 29% were unsure or couldn't say how it would go at the onset, by the end of the second workshop more than 78% thought the Summit workshops went quite well or very well.

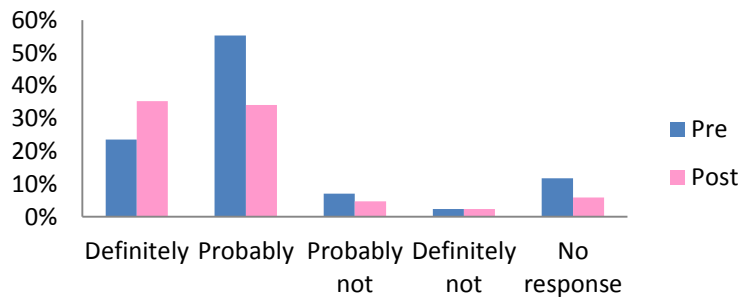


Value of Summit to participants, Council and the Community:

When asked how much they thought they, the Council and the community in general valued the Summit more than 80% agreed that it would definitely or probably be valued by all three by the onset. At the end of the process there was an increase in the number of participants who believed they, the Council and the community found the Summit valuable.

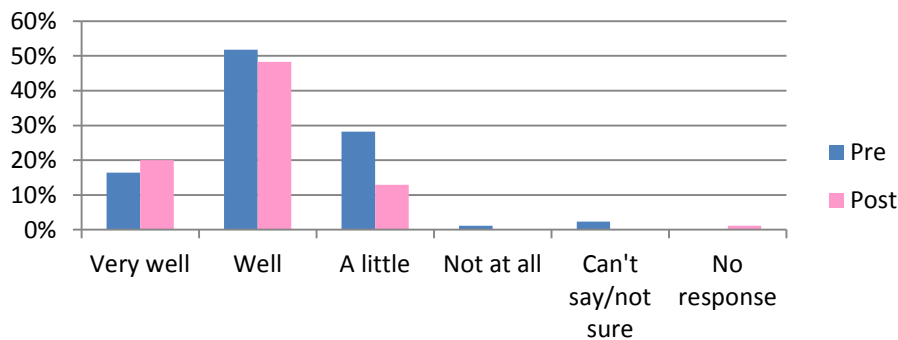


The number of participants who believed the process would be fair and unbiased stayed the same, at 79% both at the onset and the conclusion of the Summit. The number of people who believed the process wouldn't be fair and unbiased decreased by five participants or 2% by the end of the Summit.



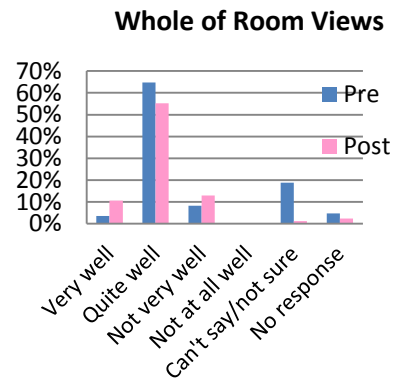
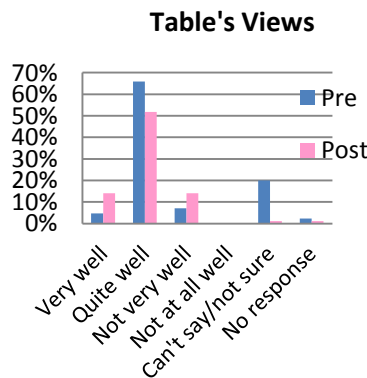
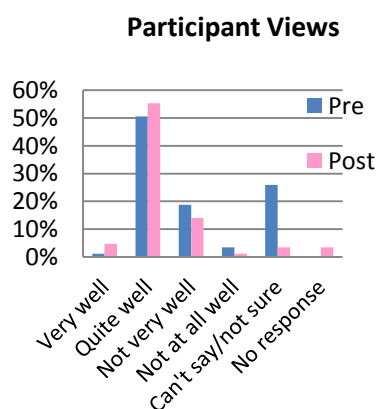
Understanding of City Services:

More than 68% of participants said they understood City services either well or very well and only 29% having said they had little or no understanding of City Services before the first workshop began. At the end of the second workshop the number of participants who had a better understanding of services increased overall.



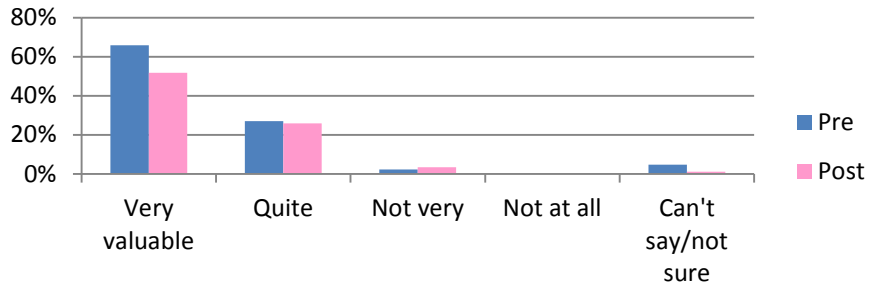
Outcomes reflecting the views of participants, their table and the whole room:

Overall, participants believed both before and after the Summit workshops that the outcomes would very or quite well reflect the views of participants, their table and those of the whole room.



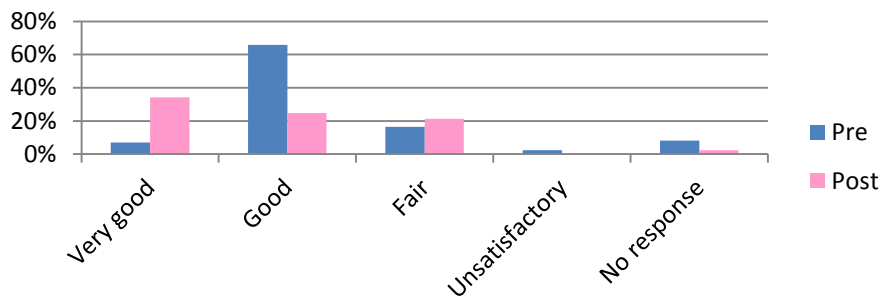
The Value of Broadening Views:

The majority participants believe it is very valuable or quite valuable for people to broaden their views as a result of workshops like the Summit.



Satisfaction with City Services:

At the end of the Summit 98% of participants were satisfied with City services.



Importance of Community Participating in Council Decision Making:

As the Summit progressed, all participants agreed that some level of participation by the community in Council decision making is important.

