Community and Culture Department

AQ13

INFORMATION SHEET

SWIM SCHOOL ENROLMENT TERMS AND CONDITIONS

PRICE PER LESSON FEES

Parent and Baby	Infant and Instructor / Special needs	Swim and Survive	Adult Learn to Swim/ Stroke Correction	Super Sharks	Private Swimming Lessons
$15.00	**$17.00**	**$18.00**	**$18.50**	**$18.50** *1 day per week*	**$42.00**
				$7.50 *2/3 days per week*	

I. Private lessons will run to coincide with the current swimming term.
II. City officers review fees and charges, prior to the new financial year and prices are subject to change.
III. Concession cards must be presented to receive the special needs fees for swimming lessons.

The following is included in the cost of the lesson:

- Entry fee and lesson for the swimmer; and
- Entry for a non-swimming spectator or parent pool entry if they are required to participate in the class.

A third child/student within the same family enrolling in the same term, will receive a 10% discount on their term fees.

PLEASE NOTE

That the lesson fee is per student. Multiple students may be enrolled in a private lesson, however each student enrolled will still incur the $40.80 lesson fee.

The Geraldton Aquarena discourages enrolling multiple children in the same lesson as it takes away from the individualised focus private lessons provide.

TERM LESSONS

Swimming lessons conducted during school terms coincide with the length of the term. With lessons typically being once a week, unless enrolled in multiple programs. This is subject to change dependant on public holidays, which lessons will not be conducted and you will not be charged.

HOLIDAY LESSONS

Holiday programs are five (5) day consecutive lessons running Monday through Friday. This is subject to change dependant on public holidays which lessons will not be conducted and you will not be charged.

ENROLMENT/PAYMENT PROCESS

- Complete the enrolment form.
- A non-refundable $50.00 deposit per student needs to be paid to secure a place within the week of booking.
- Full term fees to be paid in full by the end of week two (2), unless on a Personalised payment plan or lessons will possibly be cancelled.
- Credit Card payments can be made over the telephone by calling the Aquarena on (08) 9956 6906.

Once your child/children have been placed into a class, a confirmation email with stage, day, time of lesson and teacher will be emailed to you. Confirmation emails should be received within a week of enrolling. If confirmation has not be received within a week, please contact the Aquarena on telephone (08) 9956 6906.

CANCELLATIONS/CLASS CREDITS

If you wish to cancel your swimming lessons notice must be sent to the Aquarena via an email to the following: Swimschool@cgg.wa.gov.au.
Credit will be given for medical reasons. A doctor's certificate must be submitted to the City of Greater Geraldton Aquarena for Credit to be applied to your account.
The Aquarena does not offer make up lessons. In the event of lessons being cancelled by the City of Greater Geraldton Aquarena a credit for the affected lesson will be automatically applied to the family's swim school account for the cost of the lesson.

PUBLIC HOLIDAYS

The Aquarena Swim School does not conduct lessons on public holidays. The public holidays are factored into the term fees.

ENTRY CARDS

An entry card is issued at enrolment and can be collected from reception on the day of your child/children's first class. Entry cards must be scanned at the main entrance prior to every lesson.

PARENTAL SUPERVISION

It is a requirement that children under the age of twelve (12) be accompanied by a parent or guardian whilst at the Aquarena. A parent or suitable guardian must deliver and collect the student from their lesson. No child under the age of twelve (12) will be allowed to walk over to a parent or guardian. Children under five (5) must have a parent within arm's reach at all times, as this is the Watch around Water program policy.

PHOTOGRAPHS/VIDEOS

Any parents wishing to take photographs or videos of their children whilst at the centre must obtain approval of the Facility Duty Supervisor prior to taking images.