



# **CORPORATE BUSINESS PLAN**

**2023 - 2024**

**Third Quarter Report**

**Aspiration: Our culture and heritage is recognised and celebrated. We are creative and resilient. We can all reach our full potential.**

OUR STRATEGY		PROGRAMS & SERVICES	STATUS	Definition	COMMENTS (3rd Qtr.)	RESPONSIBLE
<b>1.1 Enhanced lifestyle through spaces, places, programs and services that foster connection and inclusion</b>						
1.1.1	Facilitate and deliver school holiday, afterschool programs and youth vibrancy initiatives (e.g. Sunset Yoga, Sundays by the Sea, Films on the Foreshore).	Youth Development	On Track	On target or as expected - in line with projected timeframes	Afterschool program Game On! delivered, with increasing participant numbers. Mullewa delivered a range of school holiday activities. Sunset Yoga continued in Stow Gardens. Summer school holidays ran successfully and Sundays by the Sea began mid Jan and will continue through to May.	Peter Treharne
1.1.2	Provide library services, community facilities and engagement programs to meet the lifelong learning and leisure needs of the community.	Libraries	On Track	On target or as expected - in line with projected timeframes	# Visitors = 21,619 (NB: new RFID gates were installed in January 2024, with an immediate discrepancy with the old gates noted that resulted in previous inaccurate reporting) # Members = 21,955 # Items loaned = 23,262 (physical) 15,587 (e-resources) The Library continues to be a busy and valued community space. A book signing session with local author Holden Sheppard on 7 March was very well attended with 120 attendees. Social and traditional media surrounding this event was also significant. New RFID gates were installed 10 January and the replacement of the Library air-conditioning system was completed. School holiday activities were run during January and Rhyme time/Storytime sessions attracted 660 children and 745 adults.	Trudi Cornish
1.1.3	Support Progress Associations and community groups to maximize use of halls.	Community Development	On Track	On target or as expected - in line with projected timeframes	Committees supported = 6 Queries actioned/resolved = 17 Continued engagement with Progress Associations to collect feedback and finalise the Management Agreement for Community Halls. Negotiation underway with recreation centre user groups for the installation of fans in the Walkaway Recreation Centre. Continued to manage the bookings for Walkaway Memorial Hall and Walkaway Recreation Centre, while also exploring opportunities for local community involvement in hall management roles.	Peter Treharne
1.1.5	Deliver building refurbishments to establish a new youth hub at the Wonthella site and implement associated programs.	Youth Development	Needs attention	Some issues are present that could jeopardise achievement of the due date - or for ongoing actions, such as a service, may jeopardise providing the full level of service.	Grant applications to Lotterywest and Growing Regions Program still pending outcome. In the interim further investigation has been undertaken to identify and confirm scope of required building works.	Peter Treharne
<b>1.2 We are a community accountable for our actions</b>						
1.2.1	Ensure effective animal management within the community.	Ranger Services	On Track	On target or as expected - in line with projected timeframes	204 dogs impounded. 93 dogs rehomed. 86 dogs returned to their owner. 279 cats impounded. 10 cats returned to owner, 86 rehomed, 180 euthanised.	Andy Gaze
1.2.2	Provide Ranger Services to support the community by administering the City's legal obligations.	Ranger Services	On Track	On target or as expected - in line with projected timeframes	826 CSDBS initiated. 792 CSDBS completed.	Andy Gaze
<b>1.3 Pride in place and a sense of belonging is commonplace</b>						
1.3.1	Deliver collaborative community initiatives to increase engagement, pride in place and a sense of belonging in Mullewa.	Community Development Mullewa / Youth Development	On Track	On target or as expected - in line with projected timeframes	Activities conducted included Back-to-School pool party (80 participants), Australia Day breakfast (around 150 participants), Community Builders workshop (over 15 participants), monthly Mullewa Library Storytime (4 families attended) and OLMC Primary School visit (16 students), installation of Night Sky Camera for nightly website upload, Easter activities including Movie Night.	Darren Simmons
1.3.2	Implement and review the City's Heritage Strategy to record, recognise and preserve our social, environmental and built heritage.	Heritage Services	On Track	On target or as expected - in line with projected timeframes	# Heritage enquiries = 52 enquiries # hours community research = 33 hours. Substantial works commenced in early February on the former Maley Homestead (Greenough Museum and Gardens) using funds from the Maley Bequest. Liaison undertaken with Walkaway Station Museum with regard to the Goods Shed and Locomotive contained within, as well as support provide regarding Aboriginal collection items. Officers met with the National Trust WA and representatives from the GVTGA and Ex-Victoria District Staff Association regarding the Heritage Precinct and collections held within. Liaison with Nanda people regarding support for a future Kalbarri History Project. Mullewa Town Hall Conservation Plan published.	Trudi Cornish
1.3.3	Coordinate preservation activities for the seven non-active historical cemeteries and burial grounds within Greater Geraldton.	Heritage Services	On Track	On target or as expected - in line with projected timeframes	Site inspection of Mullewa Pioneer and Original Burial grounds undertaken 20 February 2024, with repairs to Selby Arnold Grave at Mullewa referred to Catholic Diocese. Council Policy CP1.9 Commemorative Plaques endorsed by Council. Faded sign for Samuel Diddams (Mullewa Original Burial Ground) referred to City Sign team.	Trudi Cornish

**1.4 Community safety, health and well-being is paramount**

1.4.1	Deliver a range of youth diversionary programs (e.g. Late Night Basketball, Safespace and Mullewa Youth Centre).	Youth Development	On Track	On target or as expected - in line with projected timeframes	Skate Today successfully delivered skate program at the Wonthella Skate Park. Late Night Basketball planned and scheduled to run in Q4 for a 6 week program at Geraldton Amateur Basketball Stadium. Mullewa Youth Centre program continued with Champion Ways Boxing Program and planning for the Dismantle Bike Rescue program to be delivered in Q4.	Peter Treharne
1.4.3	Adhere to Department of Home Affairs requirements in screening passengers and baggage.	Geraldton Airport	On Track	On target or as expected - in line with projected timeframes	Current forecast 1404 outbound flights to be screened per year, with around 5,000 passengers screened per month. Screening services are now being applied to new Airlines - NEXUS for north and south routes.	Andrew Freers
1.4.4	Undertake mandatory pool inspections in accordance with legislation.	Building Surveying	On Track	On target or as expected - in line with projected timeframes	A total of 257 inspections were carried out in the quarter consisting: 100 mandatory inspections and 157 follow up and compliance inspections. Total number of compliant pools for the quarter: 150.	Heath Martin
1.4.5	Continue the Corella Management Program.	Ranger Services	On Track	On target or as expected - in line with projected timeframes	Corella patrols being undertaken weekly by Rangers. A contractor has been engaged to continue to undertake culling activities.	Andy Gaze
1.4.6	Investigate Development Compliance issues.	Development Compliance	On Track	On target or as expected - in line with projected timeframes	100% of issues were investigated within 10 working days of receipt.	Heath Martin
1.4.7	Facilitate the delivery of Health Education and Promotion Programs.	Environmental Health	On Track	On target or as expected - in line with projected timeframes	Communicated to all food businesses the changed requirements for Food Safety supervisor and Record keeping. Both aimed at improving food safety.	Andy Gaze
1.4.8	Undertake mandatory public health surveillance program.	Environmental Health	On Track	On target or as expected - in line with projected timeframes	Food Inspections – 38 Public Building Inspections – 3 Hair and Skin Penetration – 34 Swimming Pool – 0 Caravan Park and lodging House – 2 Offensive trade - 1 Septic Applications - 4 Planning DCUs – 18 Event Applications – 10	Andy Gaze
1.4.11	Develop airport traffic management plan to improve traffic flows and safety.	Geraldton Airport	On hold	Work is unable to commence due to a dependency - eg awaiting grant funding or completion of another project.	Awaiting outcomes from Airport Master Plan update.	Andrew Freers
1.4.13	Active Bystander Training delivered as part of key services induction training for all new City staff.	Community Development	On Track	On target or as expected - in line with projected timeframes	# total number of participants in this quarter: 20 Active Bystander training sessions continue to be delivered quarterly, embedded as part of the City's Key Services Induction program for new staff. The Active Bystander Training has been nominated for National Awards for Local Government.	Peter Treharne

**1.5 The opportunity for all to reach their potential exists**

1.5.1	Review the City's role and strategic direction in youth services in collaboration with external stakeholders.	Youth Development	On Track	On target or as expected - in line with projected timeframes	Community and stakeholder engagement has continued supporting the finalisation of the Community Safety and Crime Prevention Plan. The City's Youth Strategy engagement was completed and a draft finalised.	Peter Treharne
1.5.2	Provide outreach library services to frail and housebound community members, with assistance from volunteers.	Libraries	On Track	On target or as expected - in line with projected timeframes	# Housebound patrons serviced on delivery runs = 116 # items delivered = 868 The Outreach Service provided an invaluable support to the frail and housebound members of our community by providing them access to reading and audio resources.	Trudi Cornish
1.5.3	Facilitate and deliver a range of programs, activities and presentations that promote healthy ageing.	Community Development (QEII)	On Track	On target or as expected - in line with projected timeframes	# programs: 40 programs # participants: 1480 registered members # attendees - QEII activities during the quarter: 7844 # attendees - QEII External bookings during the quarter: 1765 #enquiries: 1112 In addition to 40 regular activities, Walking Soccer resumed for a trial in January and February. The QEII Seniors Newsletter continued to be a vital source of information for seniors, with over 500 copies distributed monthly. The Centre continues to create space for various community bookings. Community and staff workshops delivered by Dementia Australia.	Peter Treharne

1.6 Community capacity, innovation and leadership is encouraged							
1.6.1	Facilitate and support the development and delivery of projects and programs that build community capacity.	Community Development	On Track	On target or as expected - in line with projected timeframes	The QEII Seniors and Community Centre continued to support various community groups and organisations, assisting in the delivery of events, workshops, and wellness activities at the Centre. Women on Wheels – a collaborative effort with the Active Travel Officer to celebrate active transport, community and International Women's Day. Initial meeting with Peter Kenyon from the Bank of I.D.E.A.S, CD staff and community members regarding the proposed Community Builder program funded as part of DFES Local Government Resilience Fund to increase community leadership capacity and upskill local volunteers.	Peter Treharne	
1.6.3	Support local community groups and organisations to successfully plan and deliver events.	Events & Venues	On Track	On target or as expected - in line with projected timeframes	8 community events supported for approval (including Harmony Festival, Rotary WA Driver Education sessions, the inaugural Melanoma March and a local artist's album launch ).	Peter Treharne	
1.6.4	Deliver the City Community Grants Program.	Treasury & Finance	On Track	On target or as expected - in line with projected timeframes	Round 30 of the Community Grants Program resulted in the award of \$78,000 to 10 different applicants supporting projects valued at \$556,134. Funds provided through the Mayoral Discretionary Fund to date are \$43,885 to 17 different recipients. Round 2 of the 2023-24 Community Project Support Program opens 1 April 2024.	Nita Jane	
1.7 Reconciliation between Indigenous and non-indigenous communities is supported.							
1.7.1	Develop and commence implementation of the Reconciliation Action Plan.	Community Development	On Track	On target or as expected - in line with projected timeframes	The draft Reconciliation Action Plan (RAP) received pre-endorsement by Reconciliation Australia and subsequent approval by Council. The draft has been submitted for final endorsement to Reconciliation Australia. Iwarra Wilungga – Aboriginal Cultural Festival, planned for delivery first week of April, showcasing local and statewide Aboriginal talent, workshops, dance groups, and more.	Peter Treharne	
1.7.2	Support NAIDOC Week and National Reconciliation Week.	Community Development	On Track	On target or as expected - in line with projected timeframes	The City is liaising with external stakeholders to collaborate on the delivery of National Reconciliation Week and NAIDOC Week activities, and supporting external stakeholders in the delivery of their events.	Peter Treharne	
1.8 Active living and recreation is encouraged.							
1.8.1	Deliver initiatives identified in the City's Disability Access and Inclusion Plan (DAIP) in collaboration with service providers, including the Passport to Employment Program and International Day for People with Disability.	Community Development	On Track	On target or as expected - in line with projected timeframes	Delivery of inclusive programs continued with the "Dance Days Disco" night. Passport to Employment (P2E) program planning is underway for September 2024. Development of the new Access and Inclusion Plan (AIP) 2024-2029 is in final draft stage in readiness to be presented for consideration for approval.	Peter Treharne	
1.8.2	Facilitate and deliver key youth events (e.g. Revolve Skate Series, Frothin' Fools Surf Festival, and Battle of the Bands).	Youth Development	On Track	On target or as expected - in line with projected timeframes	A Day in the Laneway is planned to be held 6 April 2024 in Rocks Laneway to support young entrepreneurs as part of Youth Week WA 2024.	Peter Treharne	
1.8.4	Manage the bookings for City sports grounds, venues and facilities, and foster large scale community sporting events.	Events & Venues	On Track	On target or as expected - in line with projected timeframes	5 large sporting events held (including Geraldton Surf Life Saving Club SunSmart Country Carnival, the WA Country Athletics Championships, Women on Wheels and Frothin Fools Grom Fest); 49 GMC Bookings processed.	Peter Treharne	
1.8.5	Celebrate National Seniors Week in collaboration with relevant seniors groups.	Community Development (QEII)	On Track	On target or as expected - in line with projected timeframes	Planning for the next Seniors Week is about to commence. Seniors Week 2023 has been nominated for National Awards for Local Government.	Peter Treharne	

**1.9 A strong sports culture exists through well-planned facilities.**

1.9.1	Support Ground Management Committees' (GMC) role in sporting recreation reserves, including review of policy and model.	Sport & Leisure	On Track	On target or as expected - in line with projected timeframes	Support continued for the Ground Management Committees and development of relationships with key stakeholders. The City has been in ongoing communication with the GMC's and assisted them with queries and funding requests. The City engaged a sport and recreation consultant to review the cricket, AFL and soccer activities at various City sporting grounds with a view to managing utilisation levels to support maximising use. The consultant inspected all grounds and met with key stakeholders and sporting groups, with a report recently finalised.	Mark Adams
1.9.2	Deliver annual sporting tower lighting compliance audit.	Sport & Leisure	On Track	On target or as expected - in line with projected timeframes	The annual sporting tower lighting compliance audit report has been completed and received by the City. This report assists the City in ensuring appropriate maintenance is conducted and supports future strategic planning of replacement lighting within the capital works program.	Mark Adams
1.9.3	Deliver aquatic services that include provision of swimming and water safety lessons, recreational, competitive and social swimming, hydrotherapy and aquatic aerobic classes.	Sport & Leisure	On Track	On target or as expected - in line with projected timeframes	The Aquarena was very busy, especially over the school holidays. The slide, Biff and Smiff were made available to the public every day from 11am to 3pm during the school holidays along with other smaller inflatables. The Biff, Smiff and slide also had 75 private bookings in the past 3 months. In February and March the Aquarena hosted 15 school swimming carnivals that involved several thousand participants and spectators. The City received positive feedback from schools regarding assistance provided by the Aquarena team prior to each event. The Doc Docherty Mullewa Pool hosted two school swimming carnivals that had approximately 100 children attend and compete.  Term 1 swimming lessons had 409 enrolments with classes at 98% capacity. The Education Department ran VacSwim Lessons in the January school holidays alongside the Aquarena Swim School Holiday Infant swimming program. The Baby and Me program was held on Friday mornings and is still very popular with parents and grandparents.  The group fitness Spring/Summer timetable saw excellent attendance numbers in all classes. The Splash-Inclusive Aqua class was regularly at full capacity as was the SMILE (Slower Moves, Impact Lowered Exercises) class. Hydro Chi, and the Deep Water classes were also very popular. Two new classes of a new initiative called Fittastic commenced and are slowly gaining popularity.  The Geraldton Amateur Swimming Club and Aussie Masters continued regular training sessions and took advantage of the outdoor pool. The Geraldton Water Polo season was extremely busy with games in January and two weeks of finals in February. In March the Aquarena hosted the Water Polo State Regional Championships which saw 160 competitors from as far as Busselton and Karratha.	Mark Adams
1.9.4	Apply for City of Greater Geraldton and CSRFF funding to construct sports tower lighting at the Geraldton Recreation Ground.	Sport & Leisure	Complete	Action is complete. Commentary to identify when it was completed and the achievements or outcomes	On 15 March 2024 the City were advised they were successful in their Club Night Lights Program grant application. The external stakeholders were advised. The City will publish a public tender for advertisement in April. An evaluation of that process will follow and construction is projected to start in the new financial year. The City is liaising with relevant stakeholders to assist with the effective delivery of this project.	Mark Adams

**1.10 A place where people have access to, engage in and celebrate arts, culture, education and heritage.**

1.10.1	Present a creative, dynamic and diverse QPT program that enriches, entertains and engages our community.	Events & Venues (QPT)	On Track	On target or as expected - in line with projected timeframes	12 shows were performed at QPT (including the Ocean Film Festival, CR Tafe Graduation Ceremony, Cameo Rascale in Walkaway and Mullewa and Cosentino Decennium).	Peter Treharne
1.10.3	Implement Heritage Review Stage 1.	Town Planning	On Track	On target or as expected - in line with projected timeframes	Project plan endorsed by EMT 27/3/2024. Stage 1 will be completed prior to 30 June 2024 and will inform the scope of stage 2.	Heath Martin
1.10.4	Implement the City's Public Art Strategy and coordinate public art opportunities, activities and repairs.	Geraldton Regional Art Gallery	On Track	On target or as expected - in line with projected timeframes	A new mural "Crabbie" was completed by Luke Barlow on the Foreshore. The location for the Imogen Palmer community mural was identified as the Sail Inn, to be installed in May. Unfortunately, some vandalism was experienced, including damage to "Horizon", "Kingfishers Flight" at GRAG, "Crabbie" and Post Office Lane. A Youth Art Workshop was held in Mullewa, 25 January. Library entrance mural by Helen Ansell progressed with a concept prepared for approval by Western Power. RFQ circulated for repairs to the "Wind Sails".	Trudi Cornish
1.10.5	Coordinate the Geraldton Regional Art Advisory Committee.	Geraldton Regional Art Gallery	On Track	On target or as expected - in line with projected timeframes	First meeting of the GRAAC held 27 February, with Chair elected and review of Terms of Reference conducted. Seeking of community members was delayed due to implementation of Local Government Reform implications.	Trudi Cornish
1.10.6	Coordinate and deliver the annual Big Sky Readers and Writers Festival.	Libraries	On Track	On target or as expected - in line with projected timeframes	Theme for 2024 selected - "Power of Expression". Grant applications were prepared and submitted to the DLGSC and Lotterywest. Programme development commenced including the invitation of potential guests. Planning meetings with staff commenced.	Trudi Cornish
1.10.7	Deliver the biennial Mid West Art Prize	Geraldton Regional Art Gallery	On Track	On target or as expected - in line with projected timeframes	The Mid West Art Prize Exhibition closed on 4 February. There were 6 art pieces sold from the Exhibition (value \$11,400, with 15% commission to the City). The People's Choice winner was Willow McAuliffe, who is a Midwest resident and was also the winner of the Youth category. Some 1,625 people attended the MWAP 23 Exhibition.	Trudi Cornish
1.10.9	Deliver a GRAG exhibition program of local, national and international art.	Geraldton Regional Art Gallery	On Track	On target or as expected - in line with projected timeframes	# exhibitions = 3 # attendances at Gallery for quarter = 1,532 (Exhibition Spaces closed 3 weeks in January during deinstall/install) # visitors to building = 6,190 . The MWAP 23 filled both upper and lower Gallery floors until February. Exhibitions following this included "Dancer" and "Some Like it Hot". The new Stairwell Gallery commenced which will showcase items from the CGG Collection. A new hanging system was installed in the Mayor's Office and Function Room, to display the CGG Collection. An arts networking night on 24 January attracted 80 attendees. A workshop with Sandra Murray "Your Next Year as an Artist" was held 23 February and was booked out. Valuation of the CGG Art Collection was completed.	Trudi Cornish
1.10.10	Deliver the renewal program of heritage signs as prioritised by 'Heritage Signage Audit'.	Heritage Services	On Track	On target or as expected - in line with projected timeframes	Draft signage for the former Globe Brewery completed, awaiting final access to high resolution images. Works commenced on new pull-off site on Mingenew-Mullewa Rd to replace the decommissioned site on the southern circuit of the drive trail.	Trudi Cornish

**Aspiration: A healthy thriving and resilient economy that provides opportunities for all whilst protecting the environment and enhancing our social and cultural fabric.**

OUR STRATEGY		PROGRAMS & SERVICES	STATUS	Definition	COMMENTS (3rdQtr)	RESPONSIBLE
<b>2.1 Local business is empowered and supported</b>						
2.1.1	Greater Geraldton Buy Local Gift Card Program.	Economic Development	On Track	On target or as expected - in line with projected timeframes	433 cards sold to the value of \$30,645. 1037 redemptions to the value of \$57,543.	Heath Martin
2.1.2	Local Legends social media campaign.	Communications & Tourism	On Track	On target or as expected - in line with projected timeframes	The City's Local Legends campaign is still by far our most popular campaign. A total of 13 Local Legends were featured on the City's social media in Q3, with a combined reach of 121,577. The campaign is used to combat negative media – and we are finding the community are becoming very familiar with the campaign and reaching out to let us know of potential Local Legends to feature.	Keely Grieve Aidan Salmon
2.1.3	Tourism information bays.	Economic Development	Deferred	Action is no longer proceeding within its planned year of the CBP but will be occurring within a future year of the CBP.	Progression of this project deferred to 2024-25	Paul Radalj
2.1.7	Implement Annual Corporate Contract Procurement Plan.	Corporate Compliance & Safety	On Track	On target or as expected - in line with projected timeframes	Following Procurement Plan endorsement in quarter 1, the procurement plan actions (tenders to be issued) continue to be implemented. Nine tenders were either advertised or awarded in the 3rd Quarter.	Brodie Pearce
<b>2.2 Efficient and accessible intrastate and interstate connectivity</b>						
2.2.1	Review, update and commence implementation of Geraldton Airport Master Plan.	Geraldton Airport	On Track	On target or as expected - in line with projected timeframes	Geraldton Airport Infrastructure development feasibility design - interim report has been received from consultant completing the review stage and will be presented to Council at Concept Forum.	Andrew Freers
2.2.2	Pursue partnerships that encourage emerging aviation technologies.	Geraldton Airport	On Track	On target or as expected - in line with projected timeframes	Updating Airport Master Plan document has commenced with provision for emerging technologies and resulting future opportunities to the airport. Recommendations from consultants and Infrastructure development feasibility design will form part of the considerations in updating the Airport Master Plan.	Andrew Freers
<b>2.3 The voice of the community is heard at regional, state and national forums</b>						
2.3.1	Represent the community's interests to State and Federal Ministers and the private sector.	Council	On Track	On target or as expected - in line with projected timeframes	The Mayor and CEO have continued to represent the community's interests through attendance at various meetings with State Members, business groups and community representatives. Examples include Regional Capital Australia meetings, regular meetings with the local State member, regular Mullewa meetings, media engagement, and submissions on draft legislation changes.	Ross McKim
2.3.2	Representation on various community and industry working groups.	Economic Development	On Track	On target or as expected - in line with projected timeframes	<ul style="list-style-type: none"> <li>JTSI WA 10-year Science and Tech Plan feedback.</li> <li>Jobs and Skills Australia Food Supply Chain Capacity Study Terms of Reference comments.</li> <li>Liaison with City centre businesses regarding closures for filming and development of Geraldton "passport" for cruise ship visitors.</li> <li>Attendance at Mid West Development Commission Housing Advisory Group and North Midlands Housing Working Group</li> </ul>	Heath Martin

2.4 A desirable place to live, work, play, study, invest and visit							
2.4.1	Promote Greater Geraldton through the implementation of Greater Geraldton Destination Marketing Plan.	Communications & Tourism	On Track	On target or as expected - in line with projected timeframes	The Communications & Tourism team continue to market Greater Geraldton through a variety of ways including digital marketing and traditional advertising. Visit Geraldton's Facebook and Instagram social media channels had a reach of over 64,465 for the quarter. Overall visitation to www.visitgeraldton.com.au was 13,733 users for the quarter, with the 'Events Calendar' being the most visited page. Online bookings through BookEasy show that 109 reservations were made.	Keely Grieve Aidan Salmon	
2.4.2	Chapman Road Activation Project Stage 2 - complete detailed analysis and report findings and recommendations to Council.	Project Delivery & Engineering	On Track	On target or as expected - in line with projected timeframes	An RFT was issued in Q3 for the design of the reconfiguration of Chapman Road from Cathedral Avenue to Forrest Street per the Geraldton City Centre Master Plan. The RFT has closed and is in the process of being evaluated. The designer will be appointed in Q4 and design work will commence	Chris Edwards	
2.4.3	CBD Space Activation.	Economic Development	On Track	On target or as expected - in line with projected timeframes	33 events hosted. 5,910 Participants. 3 programs	Heath Martin	
2.4.5	Provide GRAG retail area for local artists to promote and market their creative works.	Geraldton Regional Art Gallery	On Track	On target or as expected - in line with projected timeframes	Financial year-to-date sales income to artists and suppliers = \$26,946	Trudi Cornish	
2.4.6	Coordinate Post Office Lane Gallery exhibitions.	Geraldton Regional Art Gallery	On Track	On target or as expected - in line with projected timeframes	The Post Office Lane Lightbox Gallery had 2 exhibitions during the quarter - "The 7 Crays of Christmas" by Rachel Weaver (December - January) followed by "Biophilia" - For the Love of Nature by Janeen Horne	Trudi Cornish	
2.4.7	Coordinate cruise ship welcome hub.	Communications & Tourism	On Track	On target or as expected - in line with projected timeframes	Quarter 3 saw three ship visits in total. The first visit in quarter 3 was made by Ms Regatta in January, followed by an inaugural visit by the Brilliance of the Seas in February, and the most frequent visiting ship – Coral Princess in March. A total of 69% of Ms Regatta's passengers and crew came ashore, with 65% from the Brilliance of the Seas ashore and 61% from the Coral Princess. Making it a total of over 3,500 passengers and crew exploring Geraldton for the quarter. According to Remplan estimates, these three ship visits generated \$1.6 million in output to the local economy. The Brilliance of the Seas was the biggest ship that Geraldton has ever received. The visit was extremely successful despite a last-minute transportation issue. The welcome hub continues to be well organised and utilised - with local volunteers meeting and greeting those coming off the ships. The City continues to work closely with Mid West Ports for planning and logistics, as well as Euphorium for welcome hub coordination and efforts in the CBD.	Keely Grieve Aidan Salmon	
2.4.9	Coordinate the Marine Terrace Mall Banner programme.	Libraries	On Track	On target or as expected - in line with projected timeframes	22 banners displayed over 12 weeks - GVC Tourism banners and Buy Local CGG Banners, as well as ANZAC Day.	Trudi Cornish	
2.5 Our competitive advantages are built upon and our business success is celebrated							
2.5.1	Develop and monitor the Investment Attraction Portal Project.	Economic Development	On Track	On target or as expected - in line with projected timeframes	Economic development documents hosted on the Project Midwest website have been transferred to the CGG website in preparation for the Project Midwest website being retired at the end of April.	Heath Martin	
2.6 A diverse and globally recognised regional capital							
2.6.1	Implement the City's Events Strategy, including planning and delivery of the City's calendar of events.	Events	On Track	On target or as expected - in line with projected timeframes	Events delivered by the City this quarter included Australia Day celebrations in Mullewa and Geraldton, the inaugural Women on Wheels International Women's Day ride and the return of the popular Sundays by the Sea season.	Peter Treharne	



**Aspiration: Our natural environment has a voice at the table in all our decisions. We are a leader in environmental sustainability.**

OUR STRATEGY		PROGRAMS & SERVICES	KPI	STATUS	Definition	COMMENTS (3rd Qtr.)	RESPONSIBLE
<b>3.1 A City that is planned, managed and maintained to provide for environmental and community wellbeing</b>							
3.1.1	Deliver the annual Roads and Footpaths Renewal Programs	Maintenance Operations and Project Delivery & Engineering	Complete approximately 60 kilometres of rural road renewals. Complete road renewal programme in accordance with the 2023/24 Capital works programme. Complete footpath and shared path renewal programme in accordance with the 2023/24 Capital Works Programme.	On Track	On target or as expected - in line with projected timeframes	An additional footpath was brought forward from the FY24/25 Capital Program in the MYBR which will be completed in Q4. 39 out of 49 asphalt road renewal projects have been completed to date with 2 projects being deferred. The remaining 8 asphalt renewal projects will be completed in Q4.	Kerry Smith and Chris Edwards
3.1.6	Process planning applications within statutory timeframe.	Town Planning	80% assessed within 20 working days	On Track	On target or as expected - in line with projected timeframes	60% (69 of 114) assessed within 20 working days. Average assessment time for all applications 21 days.	Heath Martin
3.1.7	Respond to subdivision referrals within statutory timeframe.	Town Planning	80% responded to within 30 working days	On Track	On target or as expected - in line with projected timeframes	87% (6 of 7) assessed within 30 working days. Average assessment time for all referrals 23 days.	Heath Martin
3.1.8	Process certified applications within statutory timeframe.	Building Surveying	80% assessed in 8 working days	On Track	On target or as expected - in line with projected timeframes	90% of certified applications were assessed and issued within 8 working days	Heath Martin
3.1.9	Process uncertified applications with statutory timeframe.	Building Surveying	80% assessed in 20 working days	On Track	On target or as expected - in line with projected timeframes	97% of uncertified applications were assessed and issued within 20 working days	Heath Martin
3.1.10	Review and update the 10 year Fleet asset renewal program to include transition to zero emission vehicles.	Fleet Services	Provide a well maintained, safe and fit for purpose fleet.	On Track	On target or as expected - in line with projected timeframes	3 x Toyota Corolla hybrid's have been delivered and are currently being commissioned prior to being put into the pool vehicle fleet. The 4th vehicle being a Toyota Rav4 hybrid is on order with an expected delivery of August 2024.	Brad McLean
3.1.11	Review and update the Fleet Asset Management Plan including transition considerations to zero emission vehicles.	Fleet Services	Achieve optimum plant utilisation, reduce whole of life costs, improved workplace efficiencies and increased safety and sustainability outcomes.	On Track	On target or as expected - in line with projected timeframes	The Fleet Asset Management plan has been reviewed and all pool vehicles are scheduled to be replaced with a hybrid or electric vehicles upon renewal. The remainder of the operational fleet which is generally diesel utes will be transitioned as technology is made available.	Brad McLean
3.1.12	HMAS Sydney II Memorial - garden bed renewal and replanting.	Sport and Leisure	Project delivered.	Complete	Action is complete.	The garden bed renewal project was completed in June 2023.	Mark Adams
3.1.13	DoT Cycle Path - Chapman Road - design and construct shared pathway.	Project Delivery & Engineering	Project delivered.	Complete	Action is complete.	The project was completed in Q1 as scheduled.	Chris Edwards
<b>3.2 Regional leader in adapting to climate change</b>							
3.2.1	Continue implementation of the City's Climate Mitigation Plan.	Climate	Gas Flaring Agreement negotiated and endorsed with external party. DWER approval(s) granted.	On Track	On target or as expected - in line with projected timeframes	The City has received two submissions for Gas management at Meru. The submissions are currently being evaluated and due-diligence assessments being undertaken. As part of the WALGA Sustainable Energy Project the City has, for Q1 and Q2 this financial year abated 363 TCO <sub>2</sub> -e through its electricity purchase	Michael Dufour
3.2.5	Micro-grid installation at Geraldton Airport Precinct.	Geraldton Airport	Green energy output/Co <sub>2</sub> reduction	On Track	On target or as expected - in line with projected timeframes	SEMC Funding agreement was formalised in January 2024. RFT 2324 24 Tender Advertised 15/03/24 for an 8 week period. Expect awarding of contract in Q4.	Andrew Freers

3.3 A well-maintained, SMART, sustainable, liveable City valued by the community							
3.3.1	Complete reconstruction of approximately 60 kilometres of unsealed roads.	Maintenance Operations	Provide safe fit for purpose road network within available annual budget	On Track	On target or as expected - in line with projected timeframes	Rural road renewals on track for completion within Q4 with 17 out of 21 re-sheet projects completed. Rural intersection renewal of chip seals completed.	Kerry Smith
3.3.2	Continue renewal of stormwater assets.	Maintenance Operations	Complete programme on time on budget	On Track	On target or as expected - in line with projected timeframes	All programmed works now complete. Work has started on the emergent renewal programme and this will be completed before the end of year.	Kerry Smith
3.3.3	Complete playground audits and associated renewal programmes.	Maintenance Operations	Complete audits and inspections in accordance with Australian Standard	On Track	On target or as expected - in line with projected timeframes	Playground audits completed including a second external third party safety audit and quarterly in-house audits up to date. Renewal projects are continuing and are ahead of schedule at approximately 90%	Kerry Smith
3.3.4	Continue upgrades and renewal to irrigation systems and parks including furniture and landscaping.	Maintenance Operations	Complete programme on time on budget	On Track	On target or as expected - in line with projected timeframes	This programme ahead of schedule with approximately 90% complete. Irrigation system upgrades nearing completion with water meter renewals complete, standpipe upgrades complete. Lighting upgrades also ahead of schedule with all components received and awaiting installation by electrical contractor.	Kerry Smith
3.3.5	Maintain approximately 830 kilometres of sealed road network.	Maintenance Operations	Provide safe fit for purpose road network within available annual budget	On Track	On target or as expected - in line with projected timeframes	This programme remains on track and under budget with potholes and minor patch work completed as they arise.	Kerry Smith
3.3.6	Maintain approximately 1,220 kilometres of unsealed road network.	Maintenance Operations	Provide safe fit for purpose road network within available annual budget	On Track	On target or as expected - in line with projected timeframes	Unsealed road maintenance remains on track with no major issues identified. Current drought conditions is limiting damage to the network however increases dust issues.	Kerry Smith
3.3.7	Maintain approximately 200 kilometres of stormwater infrastructure including 172 drainage sumps.	Maintenance Operations	Provide safe fit for purpose road network within available annual budget	On Track	On target or as expected - in line with projected timeframes	system data advances, over recent years showing improvements across the network. Proactive maintenance programme is also improving rapidly with knowledge building regarding frequency for inspecting and clearing of problem spots.	Kerry Smith
3.3.8	Maintain approximately 200 parks and open space reserves including 54 playgrounds.	Maintenance Operations	Complete audits and inspections in accordance with Australian Standard	On Track	On target or as expected - in line with projected timeframes	Annual maintenance programme continues to achieve required service levels and a very good standard of presentation and function.	Kerry Smith
3.3.9	Maintain approximately 300 trees under power lines.	Maintenance Operations	Complete programme on time on budget	Complete	Action is complete. Commentary to identify when it was completed and the achievements or outcomes	All programmed works are complete for this year. Programmed works include one service to each tree under powerlines to achieve clearance between the tree canopy and Western Power supply lines. Completed on 29/03/2024. Minor work continuing on reactive maintenance requests.	Kerry Smith
3.3.10	Update the existing Conservation Management Plans (CMP) for Heritage Buildings and create CMP for the Mullewa Town Hall.	Land & Property Services	100% completion and approval of plan by Heritage Council WA	On Track	On target or as expected - in line with projected timeframes	Mullewa Town Hall conservation plan has been completed. Updates to existing plans has been incorporated into operation plan for delivery in the next financial year.	Gabrielle Wilkinson
3.3.11	Deliver 4 Regional Road Group funded road renewal projects	Project Delivery & Engineering	Projects delivered in terms of the agreed grant delivery milestones.	On Track	On target or as expected - in line with projected timeframes	Three of the four Regional Road Group funded construction contracts were completed in Q3 with the remaining project scheduled for completion in Q4	Chris Edwards
3.3.13	Deliver Local Roads Community Infrastructure Program (LRCIP) - Stage 4	Project Delivery & Engineering	Projects delivered in terms of the agreed grant delivery milestones.	On Track	On target or as expected - in line with projected timeframes	Works on the Nubberoo Culvert project have commenced with completion scheduled for Q4. Construction works on the African Reef Footpath project will commence in Q4. Construction works on the Meru Weighbridge project is likely to commence in Q1 of FY24/25	Chris Edwards
3.4 A desirable and sustainable built and natural environment responsive to community aspirations							
3.4.1	Ongoing provision of specialised team to service the City Precinct and high profile localities.	City Precinct	A dedicated team providing services including sweeping, mowing, graffiti removal, litter collection and horticulture works for the City precinct area including the HMAS Sydney II Memorial.	On Track	On target or as expected - in line with projected timeframes	The City Precinct team continued to service and maintain the City Precinct foreshore and high profile areas including the HMAS Sydney II Memorial. These services included mowing lawns and the Geraldton Croquet Club courts, path sweeping, garden maintenance, high pressure cleaning, graffiti removal and maintenance of the showers and drink fountains. Large events were also supported, including the many cruise ship visits, Australia Day, The Harmony Festival and Women on Wheels Geraldton as well as installation of beach access matting. The team provided valuable assistance to the Invisible Boys movie crew in preparation for their filming within the CBD including three occasions at the HMAS Sydney II Memorial.	Mark Adams
3.4.2	Delivery of 25,000 to 30,000 native plants for City and community projects.	Climate Environment & Waste	Plant orders from City teams, contractors, and community; Successful delivery to clients of plant orders; Community planting days registered with National Tree Day.	On Track	On target or as expected - in line with projected timeframes	The number of hot-days over 30C and the lack of rainfall has made this year's production very challenging. However, the Community Nursery is on track to deliver the necessary tubestock for Parks and Gardens, Coastal and Natural areas, and community projects. A recruitment campaign for a new community nursery officer has been successful with the successful candidate due to start in April 2023	Michael Dufour
3.4.3	Review and update the Cycling Strategy 2050	Project Delivery & Engineering	Strategy reviewed, updated and Council-endorsed	Needs attention	Some issues are present that could jeopardise achievement of the due date - or for ongoing actions, such as a service, may jeopardise providing the full level of service.	Liaison has continued with the Dept of Transport, who are responsible for the review of the Cycling Strategy with a view to commencing in Q4 and being completed in FY 24/25.	Chris Edwards
3.4.4	Delivery of the Annual Capital Works Program in accordance with the requirements of the Project Delivery Framework.	Project Delivery & Engineering	Delivery of the works program with least risk, safely, on time and on budget.	On Track	On target or as expected - in line with projected timeframes	The works program is progressing generally as scheduled with the exception of two road renewal projects and one footpath project that have been deferred due to there being insufficient budget available and/or additional design input required. One footpath project has been brought forward from next years program to be done this year. The Recreation Ground Sports Lighting Towers project, the African Reef Footpath project, and the Meru Weighbridge project will all bridge over the end of the financial year and be completed in FY24/25, having been delayed by late grant funding approvals. There have been no reportable safety incidents in the quarter.	Chris Edwards
3.4.5	Spalding Revitalisation Project - complete design and construction of grant funded works.	Project Delivery & Engineering	Complete the design and construction of the Spalding Revitalisation Project in terms of the grant delivery milestones agreed.	Complete	Action is complete. Commentary to identify when it was completed and the achievements or outcomes	The project was completed in Q2 as scheduled.	Chris Edwards
3.4.6	Design of the replacement Walkaway-Nangetty Bridge	Project Delivery & Engineering	Design delivered in terms of the grant delivery milestones agreed.	Complete	Action is complete.	The design of the bridge has been completed in Q1 per the grant milestone dates. Western Power and Water Corporation are required to move their services and an Aboriginal Heritage Section 18 application approval must be obtained before the works can be tendered and construction commenced. Construction works will take place in FY 24/25.	Chris Edwards
3.4.7	Deliver the Aquarena 50m Outdoor Pool Upgrade	Project Delivery & Engineering	Project delivered	Complete	On target or as expected - in line with projected timeframes	The pool was opened to the public in Q2 as planned.	Chris Edwards

3.5 An integrated emergency and land management approach								
3.5.1	Completion of bushfire mitigation projects.	Emergency Management	Submission of application for Mitigation Activity Fund grant; Receipt of grant; Undertaking of mitigation works as per funding agreement; Acquittal of grant.	On Track	On target or as expected - in line with projected timeframes	5 treatments completed Grant Aquittal documents submitted to State Government 2024/25 Grant Application on track for submission April 2024		Andy Gaze
3.5.2	Annual firebreak notice and inspections.	Emergency Management	Firebreak information in rates notice # Inspections, works orders and infringements	Complete	Action is complete. Commentary to identify when it was completed and the achievements or outcomes	Firebreak information was sent with rates notices. 22,165 inspections 580 work orders 159 infringements		Andy Gaze
3.6 The natural environment is valued, protected and celebrated								
3.6.3	Construction of a Waste Transfer Station and the upgrade to the site power at the Meru Waste Management Facility.	Project Delivery & Engineering	Complete the design and construction of the facility by December 2023	Complete	Action is complete. Commentary to identify when it was completed and the achievements or outcomes	Construction work on the project was completed in Q2 and the facility opened to the public early in Q3.		Chris Edwards
3.6.5	Coastal Asset Condition Assessment	Environment & Sustainability	Engagement of Consultant. Asset Condition Report Completed	On Track	On target or as expected - in line with projected timeframes	A contract has been awarded for this work. Information has been provided to the consultant, who is currently finalising the condition inspection program. City officers have been working with the Asset Management Team to ensure that information is captured in the required format for the City's Asset Management System.		Michael Dufour
3.6.7	Drummonds Coastal Protection - investigation into management of coastal erosion and community recreation improvements.	Environment & Sustainability	Completion of Drummond Cove Coastal Recreation Facilities Survey. Receipt of coastal engineering and amenity concepts by DoT.	Needs attention	Some issues are present that could jeopardise achievement of the due date - or for ongoing actions, such as a service, may jeopardise providing the full level of service.	The Department of Transport held a community workshop in late March 2023 to present the options assessment and preferred designs. The designs will be further developed throughout the year. Provision of boat launching facilities (formal or informal) is not present in all the preferred designs.		Michael Dufour
3.7 Moving towards a circular economy								
3.7.5	Develop an Emergency Waste Management Plan for the City (State Legislative Requirement).	Waste Management	Completion of Emergency Waste Management Report.	Deferred	Action is no longer proceeding within its planned year of the CBP but will be occurring within a future year of the CBP.	Request for Quote documentation will be initiated this financial year. It is anticipated that a draft plan will be completed in FY 2024/25.		Michael Dufour
3.7.6	Implement Kerbside Residential Bin Audit	Waste Management	Bin audit conducted	Complete	Action is complete.	An interim bin-audit was completed with significant levels of contamination identified. A full bin-audit is planned to be undertaken in FY 2024/25.		Michael Dufour
3.7.7	Develop and implement Meru Master Plan.	Waste Management	Completion of the master plan. Staged implementation of master plan recommendations.	On Track	On target or as expected - in line with projected timeframes	A Request for Quote seeking designs for new liquid waste ponds at Meru is currently being advertised. The site layout for the Meru Master plan will be internally reviewed and updated to optimise placement for material recovery locations.		Michael Dufour
3.7.8	Detailed Design Meru Recycling Shed & Weighbridge Office	Waste Management	Completion of design work for recycling shed and weighbridge office. Review of Weighbridge design in relation to final location of liquid waste ponds.	On Track	On target or as expected - in line with projected timeframes	Design is in progress for completion in Q4.		Chris Edwards
3.7.9	Meru Fibre Optic & Power Upgrade Project	Project Delivery & Engineering	Western Power commissioning power upgrade. Installation of NBN at Meru.	Complete	Action is complete.	The project was completed in Q3 as scheduled		Chris Edwards

**Aspiration: A strong local democracy with an engaged community, effective partnerships, visionary leadership and well informed decision-making.**

OUR STRATEGY		PROGRAMS & SERVICES	STATUS	Definition	COMMENTS (3rd Qtr.)	RESPONSIBLE
<b>4.1 Meaningful customer experiences created for the people we serve</b>						
4.1.1B	Implement the strategies in the Customer Experience Strategy.	Customer Experience	On Track	On target or as expected - in line with projected timeframes	Actions from the Customer Experience Strategy are on track and continuously being implemented.	Natalie Hope
4.1.2	Ensure Customer Charter objectives are achieved.	Customer Experience	On Track	On target or as expected - in line with projected timeframes	Customer Charter objectives are being achieved.	Natalie Hope
<b>4.2 Decision making is ethical, informed and inclusive</b>						
4.2.1	Conduct review of the Long Term Financial Plan which provides a long-term view of the City's funding needs to enable the Strategic Community Plan to be achieved.	Treasury & Finance	On Track	On target or as expected - in line with projected timeframes	The LTFP was reviewed in conjunction with preparation of the 2023-24 budget and adopted by council at its meeting on 27 June 2023. The LTFP takes into account the current economic climate and seeks to maintain the City's financial sustainability into the future. At the Council Concept Forum in February 2024, a preliminary briefing was provided in preparation for the annual review of the LTFP.	Nita Jane
<b>4.3 Accountable leadership supported by a skilled and professional workforce</b>						
4.3.3	Prepare and adopt the Annual Budget prior to 30 June.	Treasury & Finance	On Track	On target or as expected - in line with projected timeframes	The 2023-24 Annual Budget was adopted by Council at its meeting held 27 June 2023. Preparation of the 2024-25 budget has commenced.	Nita Jane
4.3.4	Prepare the Annual Financial Report and facilitate the Office of the Auditor General Audit.	Treasury & Finance	On Track	On target or as expected - in line with projected timeframes	The 2022-23 Annual Financial Report was prepared and submitted to the Office of the Auditor General, meeting the 30 September 2023 deadline. Onsite audit was conducted 2-6 October 2023. The Audit Exit Meeting between the Auditors and Audit Committee was held on 12 December 2023 and the Auditors Report was received on 15 December 2023. The report was presented to the Audit Committee and Council in January 2024.	Nita Jane
4.3.5	Develop and implement the Strategic Internal Audit Plan.	Treasury & Finance	On Track	On target or as expected - in line with projected timeframes	The endorsed Strategic Internal Audit Plan 2021-2025 is being implemented. A review of the plan and timing of actions was completed and endorsed by the Audit Committee in January 2024. Audit actions are in progress.	Nita Jane
4.3.6	Undertake Financial Management Systems Review (FM Reg 5)	Treasury & Finance	On Track	On target or as expected - in line with projected timeframes	The Financial Management Systems Review is in progress with the report due in April 2024.	Nita Jane
4.3.7	Undertake Audit Regulation 17 Review	Treasury & Finance	On Track	On target or as expected - in line with projected timeframes	The Audit Regulation Review is in progress with the report due in April 2024.	Nita Jane
4.3.8	Manage the reporting and acquittals for grants received by the City.	Treasury & Finance	On Track	On target or as expected - in line with projected timeframes	Grant reporting and acquittals are completed in line with timeframes set by each funding body.	Nita Jane
4.3.9	Develop new Workforce Plan 2023-2026.	Human Resources	Needs attention	Some issues are present that could jeopardise achievement of the due date - or for ongoing actions, such as a service, may jeopardise providing the full level of service.	Advice from WALGA is to wait for the Local Government Reforms before commencing any Workforce plan.	Natalie Hope
4.3.10	Implement the strategies in the 2023-2026 Workforce Plan.	Human Resources	On hold	Work is unable to commence due to a dependency - eg awaiting grant funding or completion of another project.	Advice from WALGA is to wait for the Local Government Reforms before commencing any Workforce plan.	Natalie Hope
4.3.11	Implement the strategies in the 2021 - 2025 EEO Management Plan.	Human Resources	On Track	On target or as expected - in line with projected timeframes	The City as far as possible works towards the strategies and actions in the EEO Management Strategy, these are reported annually to the Equal Opportunity Commission.	Natalie Hope
4.3.14	Implement the Strategies in the 2021 - 2024 City Wellness Plan.	Human Resources	On Track	On target or as expected - in line with projected timeframes	The City's wellness strategies are being delivered and the Annual Flu Vaccinations have been scheduled.	Natalie Hope
4.3.16	Renegotiate Enterprise Agreement.	Human Resources	Critical	Major issues are present that will jeopardise achievement of the due date - or for ongoing actions such as a service, will jeopardise providing the full level of service.	The WASU have rejected our requests for a flexible working clause that was proposed and drafted with legal review, as such we are preparing the final document for signing. At this stage the City will move to lodge a 42G application to the Commission to determine the % increases in the 2nd and 3rd year as both the City and the WASU have been unable to reach a negotiated position.	Natalie Hope

4.4 Healthy financial sustainability that provides capacity to respond to changes in economic conditions and community priorities							
4.4.1	Monitor and report on key financial ratios.	Treasury & Finance	On Track	On target or as expected - in line with projected timeframes	Financial ratios are no longer required to be included in financial reporting or audited, however the LTFFP uses the historical ratios to guide the LTFFP in achieving financial sustainability.	Nita Jane	
4.4.2	Levy and collection of rates in an efficient manner, providing excellent customer service.	Treasury & Finance	On Track	On target or as expected - in line with projected timeframes	Due date for 4th instalment was 1 March 2024. As at 31 March 2024, 93.87% of current rates and 46.21% of arrears have been collected.	Nita Jane	
4.4.5	Undertake CGG land asset disposal program.	Land & Property Services	On Track	On target or as expected - in line with projected timeframes	RESIDENTIAL LAND SALES Business case is being developed to consider value adding through development of land as an alternative to disposal. AIRPORT TECHNOLOGY PARK Awaiting advice of Certificate of Title issue. Application registered with Landgate late March. Officers to investigate strategies to optimise marketing and sales program.	Ryan Hall	
4.4.6	Undertake annual new Capex & Renewal Program for City buildings.	Land & Property Services	Needs attention	Some issues are present that could jeopardise achievement of the due date - or for ongoing actions, such as a service, may jeopardise providing the full level of service.	50% of projects to be delivered by EOFY. Projects unable to be delivered this financial year have been integrated in to next financial year program.	Ryan Hall	
4.4.7	Annual completion of Compliance Audit Return to DLGSC.	Corporate Compliance & Safety	Complete	Action is complete. Commentary to identify when it was completed and the achievements or outcomes	The Compliance Audit Return was reviewed by the Audit Committee on 23 January 2024 and reviewed by the Council on 27 February 2024. The Return was submitted to the Department on 5 March 2024	Brodie Pearce	
4.4.8	Completion of annual Insurance renewal.	Corporate Compliance & Safety	Complete	Action is complete. Commentary to identify when it was completed and the achievements or outcomes	The Insurance renewal was completed and submitted to the Local Government Insurance Scheme on 18 March 2024	Brodie Pearce	
4.5 A culture of safety, innovation and embracing change							
4.5.1	New Business System - procurement and implementation of replacement Enterprise Resource Planning system.	IBIS Project	Needs attention	Some issues are present that could jeopardise achievement of the due date - or for ongoing actions, such as a service, may jeopardise providing the full level of service.	0% of phase 2 modules are currently live. Six work packages across three workstreams are on track to go-live over the next 3 months which will be approximately 25% of Phase 2. Scheduling reset is in progress to manage the impacts of changes in project management, resource and skillset capabilities.	Dennis Duff	
4.5.2	Implement the City's Work Health & Safety Implementation plan.	Corporate Compliance & Safety	On Track	On target or as expected - in line with projected timeframes	Work Health & Safety Implementation plan is published to the City's Safety Hub Intranet page and has been incorporated into the Safety Committee agenda. WHS actions are reported to the Executive Management Team monthly.	Brodie Pearce	
4.6 A community that is genuinely engaged and informed in a timely and appropriate manner							
4.6.1	Advocate for issues of relevance to the Mullewa community resulting from engagement with the local community.	Community Development	On Track	On target or as expected - in line with projected timeframes	NBN fibre to the premises cabling commenced, a Mullewa-specific Community Builders workshop was hosted by Mullewa District Office, regular visits were conducted by Ngala Childrens Services, Connected Beginnings, Desert Blue, and North Midlands International Women's Day photo exhibition.	Darren Simmons	
4.6.2	Implement the Community Engagement Framework.	Community Engagement	On Track	On target or as expected - in line with projected timeframes	Community Engagement Activities Underway: Stow Gardens Youth Playground; FOGO Trial; CHRMAP Operational Coastal Policy; Nangetty Walkaway Bridge Replacement; Million Trees Project; Youth Strategy Development; All Ability Day Review; Drive Slow on Gravel Roads campaign. Community Engagement Activities Completed: Chapman Road Activation Trial Stage Two; Meru Resource Recovery Station Construction; Spalding Revitalisation and AMC Park Master Plan construction; Beam e-Scooter Trial Survey; Sunset Beach Groynes; Community Safety and Crime Prevention Plan Review	Chris Edwards	
4.6.3	Publish timely and accurate information on the City website in accordance with the public access provisions of the Local Government Act 1995 section 5.96A.	Corporate Compliance & Safety	On Track	On target or as expected - in line with projected timeframes	The information on the City website is reviewed quarterly against the public information access audit tool. A review was completed on 29 January 2024. Information is also updated as required by legislative requirements, and when documents are updated.	Brodie Pearce	
4.6.4	Conduct Annual Community Perceptions Survey.	Strategic Planning	On hold	Work is unable to commence due to a dependency - eg awaiting grant funding or completion of another project.	Waiting outcomes of Local Government Reform Tranche 2 Bill that will include a Community Engagement Charter.	Nita Jane	

4.7 Council understands its roles and responsibilities and leads by example							
4.7.1	Ordinary Elections of Council - conduct effective and transparent local government elections in conjunction with the WA Electoral Commission.	Governance	Complete	Action is complete. Commentary to identify when it was completed and the achievements or outcomes	The 2023 WA Electoral Report for the City of Greater Geraldton was received on 29 February 2024.	Brodie Pearce	
4.7.2	Process and undertake required reviews to ensure compliance with amendments to the Local Government Act 1995 and regulations.	Governance	On Track	On target or as expected - in line with projected timeframes	In accordance with amendments to the Local Government Act 1995 Part 4 Division 8, the enrolment eligibility Forms for owners and occupiers were amended and published on the City website in January 2024.	Brodie Pearce	
4.7.3	Training for Council members - Inform and assist Council Members to participate in and complete mandatory Councillor training and additional training opportunities as requested.	Office of CEO	On Track	On target or as expected - in line with projected timeframes	The CEO's office sends out invitations to councillors when the WALGA training is available and arranges their bookings and travel.	Ross McKim	
4.8 Deliver secured technology that supports sustainability, the environment, service delivery and the community							
4.8.5	Establish Cyber Security Framework.	Information Communications Technology	On Track	On target or as expected - in line with projected timeframes	Risk reduction activities report was tabled at the Audit Committee meeting in January 2024. Recruited new Cybersecurity Engineer March 2024 and activities are picking up pace again.	Dennis Duff	
4.8.7	Review and improve ICT Business Continuity and Disaster Recovery capability.	Information Communications Technology	On Track	On target or as expected - in line with projected timeframes	ICT Disaster Recovery Plan was endorsed in March 2024. Business Continuity Plan is being developed during Network Redesign Project.	Dennis Duff	
4.8.8	Review, design and implement a revised network topology.	Information Communications Technology	On Track	On target or as expected - in line with projected timeframes	Project was kicked off in January 2024. Hardware delivery is occurring in parallel with some planning.	Shane Bishop	
4.9 Collaboration and strategic alliances with Local Government partners delivers results for common aspirations							
4.9.1	Oversee the management of the Midwest Libraries Consortium which includes seven partner Shires.	Library Services	On Track	On target or as expected - in line with projected timeframes	The Midwest Libraries Consortium consists of the City of Greater Geraldton and the Shires of Northampton, Carnarvon, Chapman Valley, Dandaragan, Mingenew, Coorow, Cue, Irwin, Exmouth, Morawa and Useless Loop (Shark Bay). MOU with the Shire of Mount Magnet was signed off. # of Customer memberships in Consortium (not including CGG) = 1,762 # Consortium loans (Not including CGG) for quarter = 11,629 physical and 4,731 e-resources	Trudi Cornish	
4.9.3	WALGA participation.	Office of CEO	On Track	On target or as expected - in line with projected timeframes	The Mayor and CEO continue their attendance and involvement at the WALGA Northern Country Zone meetings. Geraldton facilitated the recent on-line Northern Country Zone meeting and will host the April Northern Country Zone meeting. The City has also been working with WALGA on submissions to the Federal Government's inquiry into Local Government Sustainability.	Ross McKim	
4.9.4	Regional Capitals of Western Australia participation.	Council	On Track	On target or as expected - in line with projected timeframes	RCA and RCAWA meetings attended either in person or on-line. Geraldton has contributed to their Election prospectus, their housing investigation, and their submission to the Federal Government on Local Government Sustainability.	Ross McKim	