



FREQUENTLY ASKED QUESTIONS

For gift card buyers

Where can gift cards be purchased?

The gift cards can be purchased at local Load up Stores within the Greater Geraldton region.

A list of all Load Up Stores is available at www.whyleavetown.com. Click on Participating Stores, then scroll down to Greater Geraldton and choose Buy from the blue button halfway down the page.

Gift cards can also be purchased online at www.whyleavetown.com.

A Buy Local Greater Geraldton gift card can then be spent in any of the participating redemption stores listed.

How much can be loaded up onto the gift cards?

From \$10 up to \$1000 can be loaded onto a single gift card.

Do I need to pay an extra fee for purchasing a gift card?

This depends on how you decide to purchase the gift cards:

- No extra fees for purchasing at a local designated Load Up Store (e.g. you pay \$100 for a \$100 gift card)
- A very small admin fee and postage cost will be added at check out to gift cards purchased online. For example, a \$100 gift card being sent out to the recipient could cost approx. \$108
- The online store uses PayPal to process purchases using a credit card, their % fee is also added, however if paying DirDeb on invoice, there is no added %.

I want to buy bulk gift cards for Christmas gifts. What's the easiest way to do this?

Simply head to the Why Leave Town website www.whyleavetown.com. Choose Bulk Card Orders and select Geraldton. You can pay online and the gift cards will be sent to you directly.

Can a gift card be re-loaded?

No, a gift card can only be loaded with cash once. However, once the gift card has been loaded it can be used in multiple stores.

Who holds the money when a gift card is gift loaded up?

All funds that are loaded onto the gift cards are stored within a separate trust account associated with EFTPOS Australia. No funds are held by Why Leave Town Promotions, the City of Greater Geraldton or the participating businesses. This is vital in protecting the value of the gift card for the gift card holder.

